

# Thermo Scientific Dionex UltiMate 3000 Series

**WPS-3000 Autosamplers  
(SL, TBSL, RS, TBRS, TXRS)**

**Operating Instructions  
(Original Operating Instructions)**



Revision: 1.8  
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## Declaration of Conformity

(Original Declaration of Conformity)

**Product:** Thermo Scientific Dionex UltiMate 3000 - Autosampler

**Types:** **WPS-3000SL** and **WPS-3000T(B)SL**  
**WPS-3000RS, WPS-3000T(B)RS, and WPS-3000TXRS**

Dionex Softron GmbH herewith declares conformity of the above products with the respective requirements of the following regulations:

- Low-Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

The electrical safety of the products was evaluated based on the following standard:

- DIN EN 61010-1:2010  
Safety requirements for electrical equipment for measurement, control and laboratory use, Part 1: General Requirements

The Electromagnetic Compatibility (EMC) of the products was evaluated based on the following standard:

- DIN EN 61326:2006  
Electrical equipment for measurement, control and laboratory use  
EMC Requirements

This declaration is issued for the manufacturer

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# 1 Introduction

## 1.1 How to Use This Manual

The layout of this manual is designed to provide quick reference to the sections of interest to the reader. However, in order to obtain a full understanding of your Thermo Scientific™ Dionex™ WPS-3000 autosampler, Thermo Fisher Scientific recommends that you review the manual thoroughly before beginning operation.

The descriptions in this manual apply to the following autosamplers in the UltiMate™ 3000 autosampler series:

- WPS-3000(T)SL Analytical and WPS-3000(T)SL Semiprep
- WPS-3000TBSL Analytical
- WPS-3000(T)RS
- WPS-3000TBRS
- WPS-3000TXRS

The following conventions apply to the descriptions throughout this manual:

- The term "the device" or "the autosampler" is used throughout the manual. If some detail applies to only one autosampler model or one version, the model or version is identified by name.
- If not otherwise stated, the descriptions for the
  - ◆ WPS-3000SL Analytical, WPS-3000SL Semiprep, and WPS-3000RS autosamplers apply also to the versions with sample thermostating option (WPS-3000TSL Analytical, WPS-3000TSL Semiprep, and WPS-3000TRS).
  - ◆ Viper™ capillary connections apply also to nanoViper™ and possible other Viper capillary connections.
- The device configuration may vary, for example, the autosampler may have a thermostatted carousel. Therefore, not all descriptions necessarily apply to your particular instrument.
- The representation of a component in this manual may be different from the real component. However, this does not influence the descriptions.
- The descriptions in this manual refer to firmware version 4.13 and Chromeleon™ 6.80 Service Release 13. If you want to operate the autosampler from Chromeleon 7, note the information on page 33.

This manual is provided "as is". Every effort has been made to supply complete and accurate information and all technical specifications have been developed with the utmost care. The information contained in this manual should not be construed as a commitment by Thermo Fisher Scientific. Thermo Fisher Scientific assumes no responsibility for any errors that may appear in this document that is believed to be complete and accurate at the time of publication and, in no event, shall Thermo Fisher Scientific be liable for incidental or consequential damages in connection with or arising from the use of this document. We appreciate your help in eliminating any errors that may appear in this document.

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## 1.2 Safety Information






The CE Mark and cTUVus labels on the instrument indicate that the instrument is compliant with the related standards.

### 1.2.1 Symbols on the Autosampler and in the Manual

The table shows the symbols used on the autosampler:


Symbol	Description
	Alternating current—Courant alternatif
	Power supply is on (–) — L'instrument est mis sous tension (–) and Power supply is off (O)— L'instrument est mis hors tension (O)
	Pinch point hazard—Risque de pincement
	Label according to the "Measures for Administration of the Pollution Control of Electronic Information Products" (China RoHS) guideline Étiquette "Measures for Administration of the Pollution Control of Electronic Information Products" (China RoHS)
	Refer to the <i>Operating Instructions</i> to prevent risk of harm to the operator and to protect the instrument against damage. Référez-vous à ce manuel pour éviter tout risque de blessure à l'opérateur et/ou protéger l'instrument contre tout dommage.
	WEEE (Waste Electrical and Electronic Equipment) label—For more information, see the WEEE Information section in the "Installation and Qualification Documents for Chromatography Instruments" binder. Étiquette DEEE (Déchets d'Equipements Electriques et Electroniques) — Pour plus d'informations, référez-vous au chapitre WEEE Information dans le classeur "Installation and Qualification Documents for Chromatography Instruments".

At various points throughout the manual, the following symbols indicate messages of particular importance:


-  **Tip:** Indicates general information, as well as information intended to optimize the performance of the instrument.
-  **Important:** Indicates that failure to take note of the accompanying information could cause wrong results or may result in damage to the instrument.
-  **Important:** Indique que ne pas tenir compte de l'information jointe peut conduire à de faux résultat ou endommager l'instrument.
-  **Warning:** Indicates that failure to take note of the accompanying information may result in personal injury.
-  **Avertissement:** Indique que ne pas tenir compte de l'information jointe peut entraîner des blessures corporelles.

## 1.2.2 Safety Precautions

When working with analytical instrumentation, you must know the potential hazards of using chemical solvents.

 **Tips:** Before initial operation of the autosampler, make yourself familiar with the contents of this manual.

For the safety precautions in French, see page 8.

 **Warning:** All users of the device must observe the following safety precautions and all additional safety precautions in this manual to avoid the possibility of personal injury or damage to the device when operating the device or carrying out any maintenance or service procedures.

Observe any warning labels on the autosampler and see the related sections in these *Operating Instructions*.

- **Protective equipment**

When performing any work on or near the HPLC system, wear personal protective equipment (protective clothing, safety gloves, safety glasses) as required by the hazard of the mobile phase and sample. For information about the proper handling of a particular substance and for advice on specific hazards, refer to the material safety data sheet for the substance you are using. Observe the guidelines of Good Laboratory Practice (GLP).

An eyewash facility and a sink should be close to the device. If any substance splashes on the eyes or skin, wash the affected area and seek medical attention.

- **Hazardous substances**

Many organic solvents, mobile phases, and samples are harmful to health. Be sure that you know the toxic and infectious properties of all substances that you are using. You may not know the toxic or infectious properties of many substances that you are using. If you have any doubt about a substance, treat it as if it contains a potentially harmful substance. For advice on the proper handling of a particular substance, refer to the Safety Data Sheet (SDS) of the manufacturer. Observe the guidelines of Good Laboratory Practice (GLP).

Dispose of waste substance in an environmentally safe manner that is consistent with all local regulations. Do not allow flammable, toxic, and/or infectious substances to accumulate. Follow a regulated, approved waste disposal program. Never dispose of flammable, toxic, and/or infectious substances through the municipal sewage system.

- **Hazardous gases**

Install the HPLC system in a well-ventilated laboratory. If the mobile phase or sample includes volatile or flammable solvents, do not allow them to enter the workspace. If the mobile phase or sample includes volatile or flammable solvents, avoid open flames and sparks.

- **Electrostatic discharge**

Discharge of electrostatic energy may lead to sparking and can constitute a fire hazard. Keep in mind that liquid flowing through capillaries can generate static electricity. This effect is particularly pronounced in insulating capillaries and with non-conductive solvents (for example, pure acetonitrile).

Take appropriate measures to prevent the generation of static electricity near the HPLC system. For example, make sure that the air humidity level in the laboratory is sufficiently high and provide proper ventilation, wear anti-static clothing or shoes, prevent accumulation of air bubbles in waste lines, and use grounded waste containers. Use only non-conductive capillaries to direct solvents into the waste container. With electrically conductive capillaries, make sure that they are properly grounded.

- **Self-ignition of solvents**

Do not use solvents for which the self-ignition temperature is below 150 °C. In case of leakage, these solvents may self-ignite on a hot surface.

- **Capillaries, capillary connections, open connections**


- ◆ Capillaries, especially non-metallic capillaries may burst, slip out of their fittings or may not be screwed in. This may result in substances spraying out of the open connections.
- ◆ In an UltiMate 3000 system, some components are made of PEEK™. This polymer has superb chemical resistance to most organic solvents. However, it tends to swell when in contact with trichloromethane (CHCl<sub>3</sub>), dimethyl sulfoxide (DMSO), or tetrahydrofuran (THF). In addition, it is attacked by concentrated acids, such as, sulfuric acid and nitric acid or a mixture of hexane, ethyl acetate, and methanol. In both cases, capillaries may start leaking or they can burst. Swelling or attack by concentrated acids is not a problem with brief flushing procedures.
- ◆ Do not use tubing that is stressed, bent, kinked, or damaged.
- ◆ Capillary connections can be contaminated by harmful substances or harmful substances can escape from open connections.
- ◆ In an UltiMate 3000 Bio RS system, some Viper system capillaries are made of MP35N<sup>®</sup>, a nickel-cobalt based alloy. Individuals with sensitivity to nickel/cobalt may show an allergic reaction from skin contact.
- ◆ Always wear safety glasses when handling fused silica tubing, for example, during installation or when cutting capillaries to the length.


- Disconnect the device from all power sources before removing the panels. When the panels are removed, dangerous electrical connections will be exposed. The enclosure must be opened only by Thermo Fisher Scientific service personnel.
- Replace faulty communication cables.
- Replace faulty power cords. Never use a power cord other than the power cords provided for the device.

- Always replace blown fuses with original spare part fuses authorized by Thermo Fisher Scientific.
- Use only the original spare parts and accessories authorized for the device by Thermo Fisher Scientific.
- Avoid looking directly into the sample compartment light LED. Do not use light focusing instruments for viewing the light beam. The high luminosity of the lamp can be harmful to the eyes.
- The autosampler is primed with 2-propanol. During initial operation of the autosampler, make sure that the solvents used are miscible with 2-propanol. Otherwise, follow the appropriate intermediate steps.
- A team effort is required to lift or move the autosampler. The autosampler is too heavy and/or bulky for one person alone to lift or move safely.
- When lifting or moving the autosampler, always lift by the bottom or sides of the unit, with the front panel being closed. This is to avoid damage to the instrument.
- The front panel tilts upward. The open front panel door is not designed to carry weight. Do not place any objects on the open door.
- To avoid personal injury, do not reach inside the sample compartment during a running analysis.
- Use only standard solvents (minimum HPLC grade) and buffers that are compatible with all parts that may be exposed to solvents.
- If a leak occurs, turn off the instrument and remedy the situation immediately.
- Before interrupting operation for several days or more or when preparing the autosampler for transport, observe the precautions for shutting down the instrument (→ page 99).
- Do not use the autosampler in ways other than those described in this manual.
- Keep the operating instructions near the device to be available for quick reference.

### 1.2.3 Consignes Générales de Sécurité

Si vous utilisez d'instrumentation analytique, vous devez connaître les risques d'utilisation de produit chimiques.

 **Veillez noter:** Avant de commencer à utiliser l'instrument, assurez-vous que vous vous êtes familiarisés avec le contenu de ce manuel.

 **Avertissement:** Toutes les personnes utilisant l'instrument doivent observer les consignes de sécurité suivantes et dans les autres chapitres de ce manuel pour éviter une mise en danger de sa personne ou de dommage à l'instrument pendant l'utilisation et des opérations de maintenance ou service de l'instrument.

Observez les étiquettes d'avertissement sur l'instrument et référez-vous aux sections correspondantes dans ce mode d'emploi.

- **Equipment de protection**

Pour tous les travaux sur le système HPLC ou à proximité, portez l'équipement de protection personnel (vêtements de protection, gant de sécurité, lunettes de protection) qui correspond aux risque découlant de la phase mobile et/ou de l'échantillon. Pour les informations sur la manipulation correcte des composés et des recommandations pour les situations de risque spécifiques, veuillez consulter la fiche de données de sécurité des substances que vous utilisez. Veuillez respecter des directives des Bonnes Pratiques de Laboratoire (BPL).

Une installation permettant de se laver les yeux ainsi qu'un lavabo doivent se trouver à proximité du système. Si une substance, quelle qu'elle soit, entre en contact avec vos yeux ou votre peau, rincez abondamment la zone affectée à l'eau, puis.

- **Substances dangereuses**

De nombreux solvants organiques, phases mobiles et échantillons sont nuisibles à la santé. Informez-vous de propriétés toxicologiques et infectieuses de toutes les substances que vous utilisez. Les propriétés toxicologiques et infectieuses de nombreuses substances peuvent être mal connues. Au moindre doute concernant une substance, traitez-la comme s'il contenait une substance potentiellement dangereuse. Pour des instructions comment utiliser correctement des composés particuliers, veuillez consulter à la fiche de données des sécurités du fabricant respectif. Veuillez respecter des directives des Bonnes Pratiques de Laboratoire (BPL).

Débarrassez-vous de tous les déchets de substances de manière écologique, conformément à la réglementation en vigueur au niveau local. Empêchez impérativement l'accumulation de solvants inflammables, toxiques et/ou infectieux. Suivez un programme d'élimination des déchets réglementé et approuvé. Ne jetez jamais de solvants inflammables, toxiques et/ou infectieux dans le système municipal d'évacuation des eaux usées.



- **Gaz dangereux**

Installez le système HPLC dans un laboratoire bien ventilé. Si la phase mobile ou l'échantillon contient des solvants volatils ou inflammables, vous devez assurer qu'ils ne pénètrent dans l'espace de travail. Si la phase mobile ou l'échantillon contient des solvants volatils ou inflammables, évitez les flammes nues et les sources d'étincelles à proximité.

- **Décharge électrostatique**

Décharge électrostatique peut provoquer la formation d'étincelles et peut présenter un risque d'incendie. Veuillez noter que des solvants fluides dans les capillaires peuvent se charger automatiquement. Cet effet se peut produire particulièrement forte dans les capillaires isolants et avec des solvants non-conducteurs (par exemple, l'acetonitrile pur).

Prenez des mesures appropriées pour éviter les charges électrostatiques à proximité du système HPLC. Par exemple, s'assurez qu'il y a une humidité de l'air suffisante et une ventilation adéquate dans le laboratoire, portez des vêtements ou équipement de protection antistatique, évitez l'accumulation de bulles d'air dans les lignes de déchets et utilisez des réservoirs à déchets mis à la terre.

Utilisez uniquement des capillaires non-conducteurs pour diriger solvants au réservoir de déchets. Capillaires électriquement conducteur devrait être mis à la terre.

- **Inflammation spontanée des solvants**

N'utilisez aucun solvants avec une température d'auto-inflammabilité inférieure à 150° C. Si une fuite se produit, ces solvants peuvent s'auto-enflammer au contact d'une surface chaude.

- **Capillaires, connecteur capillaires, connexions ouvertes**

- ◆ Des capillaires, en particulier les capillaires non-métalliques, pourraient fendre ou glisser des connecteurs ou ne peuvent pas être vissés. Ceci peut en résulter aussi que des substances pourraient jaillir des connexions ouvertes.
- ◆ Dans un système UltiMate 3000, certaines composantes sont en PEEK. Bien que ce polymère présente une excellente résistance chimique à la plupart des solvants organiques, il a tendance à gonfler lorsqu'il est en contact prolongé avec du chloroforme (CHCl<sub>3</sub>), du diméthyle sulfoxyde (DMSO) ou du tétrahydrofurane (THF). De plus, il est attaqué par des acides concentrés tels que l'acide sulfurique et l'acide nitrique ou d'un composé du hexane, éthyle acétate et méthanol. Ceci peut causer des capillaires de fuite ou risquer des capillaires d'éclater. Ces acides peuvent cependant être utilisés dans le cadre de procédures de nettoyage, à condition que l'exposition soit brève.
- ◆ N'utilisez pas de capillaires écrasés, pliés, abimés ou endommagés.
- ◆ Les connecteurs capillaires pour pourrait être contaminé par des substances dangereuses ou des substances dangereuses pourrait sortir des connexions ouvertes.

- ◆ Dans un système UltiMate 3000 Bio RS, certains capillaires du système Viper sont faits d'alliage de nickel-cobalt MP35N. Contact avec la peau peut provoquer une réaction chez les personnes qui sont sensibles au nickel/cobalt.
- ◆ Portez des lunettes de protection lorsque vous manipulez des capillaires en silice fondue (pendant l'installation, découpe, etc.).
- Quand les capots de protection de l'appareil sont démontés, vous êtes exposés à des connexions électriques sous haute tension deviennent accessibles. Débranchez l'instrument de toute source d'alimentation électrique avant de retirer les capots. Ne démontez les capots de protection que si cela est explicitement demandé au cours de ces instructions. Les capots de protection devraient être démontés uniquement par le personnel de service de Thermo Fisher Scientific.
- Remplacez les câbles de communication défectueux.
- Remplacez les cordons d'alimentation électrique défectueux. Utilisez uniquement les cordons d'alimentation électrique spécifique à l'instrument.
- Remplacez toujours les fusibles grillés par des fusibles de rechange autorisés par Thermo Fisher Scientific.
- Utilisez seulement des pièces de rechange originales et des accessoires autorisés par Thermo Fisher Scientific.
- Ne regardez jamais directement la DEL pour l'éclairage intérieur dans le passeur d'échantillon et ne regardez pas du faisceau lumineux par des instruments qui focalisent le rayon lumineux. L'intensité lumineuse de la lampe peut être nocive pour les yeux.
- Le passeur d'échantillon est stocké sous 2-propanol. Au cours démarrage du passeur d'échantillon, assurez-vous que les solvants utilisés soient miscibles avec le 2-propanol. Sinon, suivez les étapes intermédiaires appropriées.
- Vous ne devriez pas soulever le passeur d'échantillon seul. Le passeur d'échantillon est trop lourd et trop encombrant pour une seule personne.
- Lorsque vous soulevez ou déplacez le passeur d'échantillon, soulevez toujours par le bas ou les côtés, avec le panneau avant fermé afin de ne pas endommager l'instrument.
- Ne placez aucun objet lourd sur la porte ouverte du panneau avant. Ceci pourrait endommager la porte.
- Afin d'éviter des blessures corporelles, ne mettez pas la main à l'intérieur du compartiment à échantillons lorsqu'une analyse est en cours.
- Utilisez uniquement des solvants (minimum de qualité HPLC) et des solutions salines compatibles avec les matériaux exposés phase mobiles.
- Si une fuite survient, arrêtez l'instrument et résolvez le problème immédiatement.

- Avant d'interrompre le fonctionnement pendant plusieurs jours ou plus, observez les précautions figurant en Shutting Down the Autosampler (→ page 99).
- N'utilisez pas le passeur d'échantillon de manière autre que celles décrites dans ce manuel.
- Conservez ce manuel à proximité de l'instrument pour pouvoir le consulter facilement.

### 1.3 Intended Use

For Research Use Only. Not for use in diagnostic procedures.

The device is designed to be operated only by qualified and authorized personnel. All users must know the hazards presented by the device and the used substances.

The autosampler has been designed for laboratory research use in

- High performance liquid chromatography applications  
WPS-3000SL Analytical, WPS-3000SL Semiprep, WPS-3000TBSL Analytical
- Ultra-high performance liquid chromatography applications  
WPS-3000RS, WPS-3000TBRS, and WPS-3000TXRS

The autosampler is part of the UltiMate 3000 system, but can be used also with other systems, if adequate control inputs and outputs are available. A PC with USB port is required.

The autosampler is controlled by the Chromeleon Chromatography Management System. Being part of the UltiMate 3000 system, the autosampler can be operated also with other data systems, such as

- Xcalibur™, Compass™/HyStar™ or Analyst®  
To do so, installation of the DCMS<sup>Link</sup> (Dionex Chromatography Mass Spectrometry Link) software is required in addition to the installation of the data system.
- Empower™  
To do so, installation of the Dionex Instrument Integration software is required in addition to the installation of the data system.

Observe the following when using the autosampler:

- The autosampler must be operated only with accessories and spare parts recommended by Thermo Fisher Scientific (→ page 173) and within the technical specifications (→ page 163).
- Use only standard solvents and buffers that are compatible with all parts of the UltiMate 3000 system that may be exposed to solvents. For information about the wetted parts in the autosampler, see the Technical Information section (→ page 163). For information about the wetted parts in the other UltiMate 3000 system modules, refer to the 'Technical Information' section in the operating instructions for the modules.
- Note the special properties of the solvents such as viscosity, boiling point, UV absorption (UV/VIS detector), refractive index (refractive index detector), and dissolved gas (degasser).
- pH range  
Depending on the rotor seal in the injection valve (→ section 7.8.4, page 154)

- Buffer concentration  
*WPS-3000SL Analytical, WPS-3000SL Semiprep, WPS-3000TBSL Analytical, WPS-3000RS, and WPS-3000TXRS:*  
Typically up to 1 mol/L (< 0.1 mol/L chloride ions)  
*WPS-3000TBRS:*  
Typically up to 1 mol/L ( $\leq$  1 mol/L chloride ions)
- In addition, observe the information about the solvent compatibility of the other UltiMate 3000 system modules. For more information, refer to the Operating Instructions for the modules.

If there is any question regarding appropriate usage, contact Thermo Fisher Scientific before proceeding.

Thermo Fisher Scientific cannot be held liable for any damage, material or otherwise, resulting from inappropriate or improper use of the instrument.



**Warning:**

If the device is used in a manner not specified by Thermo Fisher Scientific, the protection provided by the device could be impaired. Thermo Fisher Scientific assumes no responsibility and will not be liable for operator injury and/or instrument damage. Whenever it is likely that the protection is impaired, the instrument must be disconnected from all power sources and be secured against any intended operation.



**Avertissement:**

Si l'instrument est utilisé de façon non spécifiée par Thermo Fisher Scientific, la protection prévue par l'instrument pourrait être altérée. Thermo Fisher Scientific n'assume aucune responsabilité et ne sera pas responsable des blessures de l'opérateur et/ou des dommages de l'instrument. Si la protection de l'instrument n'est pas garanti à tout moment, débranchez l'instrument de toutes les sources d'alimentation électrique et assurez-vous que l'instrument n'est pas utilisé involontairement.

## 1.4 Federal Communications Commission (FCC) Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the U.S. FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his expense.



## 2 Overview

### 2.1 Unit Description

The autosampler is an essential component of the UltiMate 3000 system and offers high availability and reproducibility, even with lowest injection volumes. The design has been optimized for minimum dead volume and maximum efficiency.

- The carousel can handle any combination of different vial sizes, well plates, and deep well plates (→ page 28), which can be used in the same autosampling sequence.
- The autosampler uses the in-line split-loop injection principle. With a short injection time (cycle time), this principle allows variable injection volumes and ensures excellent volume reproducibility and minimal carry-over (→ page 16).
- To reduce the gradient delay time and minimize the wash time, the autosampler supports the bypass mode (→ page 17).
- Various safety and monitoring features are provided for optimum system performance and reliability (→ page 34).
- Depending on the installed components, the autosampler supports applications in micro, analytical, or semipreparative HPLC.
- The autosampler can be fully controlled by the Chromeleon Chromatography Management System, allowing you to randomly access samples, use several standards per analysis sequence, or set variable injection volumes and numbers of replicates for each sample.
- The autosampler is available also with temperature control for sample cooling and sample heating (→ page 20).
- The autosampler is designed for easy access to the fluid components, allowing fast and reliable maintenance while the instrument remains in the UltiMate 3000 system stack.
- All parts that may be exposed to solvents are made of materials that provide optimum resistance to the most commonly used solvents and buffer solutions.
- A transparent front cover is available as an option (part no. 6820.1427). The front cover allows you to close the sample compartment, for example, to prevent dust or other particles from entering.

## 2.2 Operating Principle

The picture illustrates how the autosampler operates:

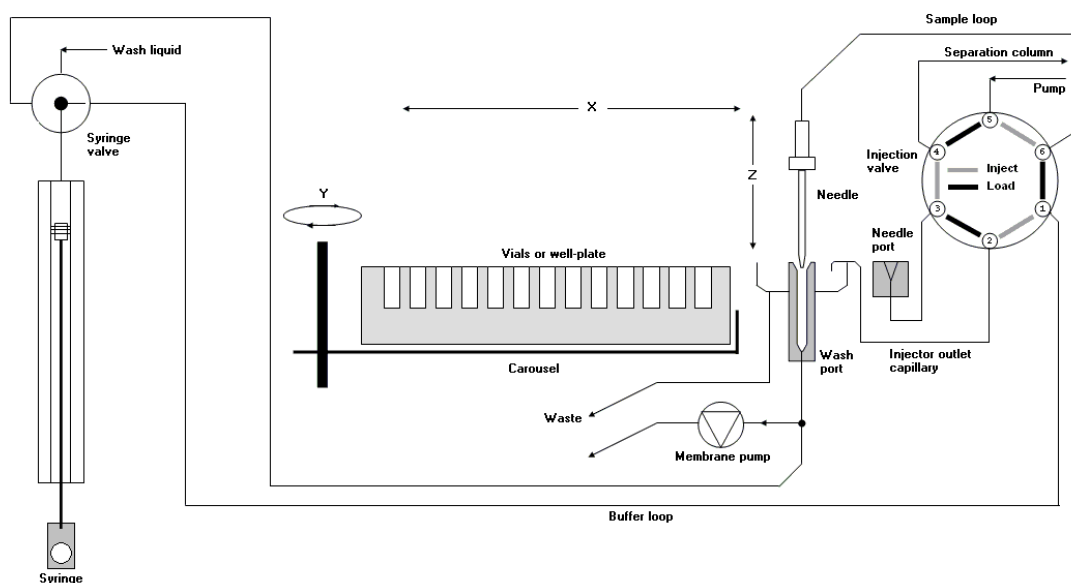


Fig. 1: Principle of operation

The key to the split-loop injection principle is that the needle itself is part of the sample loop. While the injection valve is in the **Load** position, the syringe draws the sample through the needle into the sample loop. The needle withdraws from the vial and descends into the needle seat. The injection valve is switched into the **Inject** position, directing the solvent flow through the sample loop (including the needle) onto the separation column. This principle not only eliminates the requirement of a flush cycle, but also allows the exact injection of varying volumes. In addition, this principle is loss-free. The aspirated sample volume is completely injected.

The autosampler includes the following fluid components:

Component	Description
Injection valve/ sample loop	Sample is directed through the injection valve and sample loop to the mobile phase.
Needle	The needle draws the sample and transports it to the sample loop.
Wash port	The wash port is used to rinse the needle from the outside with wash liquid. Afterward, air from the membrane pump dries the needle from the outside.  If the needle is in the bottom position in the wash port, the needle tip is connected directly to the membrane pump, allowing the pump of the UltiMate 3000 system to be purged via the membrane pump. For details, see the <i>pump manual</i> .
Needle seat	The needle seat seals the needle tip against the system pressure. The special geometry avoids carry over and prevents air from entering the high-pressure circuit.



Component	Description
Carousel	The carousel holds the sample racks.
Syringe	The syringe draws sample from the vial or well into the sample loop. In addition, it provides the wash port with wash liquid.
Buffer loop	The buffer loop prevents contamination of the syringe by the mobile phase.
Wash liquid	After the injection, the wash liquid is used to remove the mobile phase from the buffer loop. If the injection is interrupted, the wash liquid can be used to remove the sample from the needle and buffer loop.
Membrane pump	After the flush cycle, air from the membrane pump dries the needle from the outside. If the needle is in the bottom position in the wash port, the needle tip is connected directly to the membrane pump, allowing the pump of the UltiMate 3000 system to be purged via the membrane pump. For details, see the <i>pump manual</i> .
X and Z	Indicates the directions in which the needle can move.
Y	Indicates the direction in which the carousel can move.

### Bypass-Mode

With the split-loop injection principle, the needle and sample loop are part of the chromatographic flow while the injection valve is in the **Inject** position (main pass). The solvent flow is directed through the sample loop (including the needle) onto the separation column.

To further reduce the gradient delay time and minimize the flush time, the autosampler allows bypassing the needle and sample loop in the chromatographic flow (= bypass mode). For this purpose, the injection valve is switched into the **Load** position after a specified time. The solvent flow is directly onto the separation column. To specify the time after which the injection valve is switched into the **Load** position, set the **FlushOutFactor** in Chromeleon. Enter the in-fold of the injection volume. The "flush out" volume is the volume required to flush out the sample to the separation column when the injection valve is in the **Inject** position. It depends on the injection volume and the total volume of all capillaries through which the sample is directed before leaving the injection valve. Considering the flow rate, Chromeleon converts the factor into the time after which the switching valve is switched into the **Load** position.

In addition, the bypass mode allows you to increase the sample throughput because you can start preparing the next sample even before the analysis of the current sample is finished.

For more information about the bypass mode, see the *Chromeleon Help*.

## 2.3 Autosampler Configurations

### 2.3.1 Overview

The autosampler is available in the configurations indicated in the table. For information about the components that are available as an option, see page 177.

<b>WPS-3000SL</b>	<b>Part No.</b>
WPS-3000SL Analytical (without sample thermostating option), including <ul style="list-style-type: none"> <li>- 100 µL syringe</li> <li>- 100 µL sample loop</li> <li>- 100 µL buffer loop</li> <li>- 2-position, 6-port injection valve suitable for pressures &lt; 62 MPa (9000 psi)</li> </ul>	5822.0010
WPS-3000TSL Analytical, same as WPS-3000SL Analytical, however, with sample thermostating option	5822.0020
WPS-3000SL Semiprep (without sample thermostating option), including <ul style="list-style-type: none"> <li>- 2500 µL syringe</li> <li>- 2500 µL sample loop</li> <li>- &gt;250 µL buffer loop</li> <li>- 2-position, 6-port injection valve suitable for pressures &lt; 62 MPa (9000 psi)</li> </ul>	5822.0018
WPS-3000TSL Semiprep, same as WPS-3000SL Semiprep, however, with sample thermostating option	5822.0028

<b>WPS-3000TBSL</b>	<b>Part No.</b>
WPS-3000TBSL Analytical (for electrochemical detection), including <ul style="list-style-type: none"> <li>- 100 µL syringe</li> <li>- 100 µL sample loop</li> <li>- 100 µL buffer loop</li> <li>- 2-position, 6-port injection valve suitable for pressures &lt; 34 MPa (5000 psi)</li> <li>- sample thermostating option</li> </ul>	

<b>WPS-3000RS</b>	<b>Part No.</b>
WPS-3000RS (without sample thermostating option), including - 100 µL syringe - 100 µL sample loop - 100 µL buffer loop - 2-position, 6-port injection valve suitable for pressures < 103 MPa (15000 psi)	5840.0010
WPS-3000TRS, same as WPS-3000RS, however, with sample thermostating option	5840.0020
The WPS-3000(T)RS can be optimized for applications in micro HPLC (→ page 161).	

<b>WPS-3000TBRS</b>	<b>Part No.</b>
WPS-3000TBRS (biocompatible autosampler), including - 100 µL syringe - 25 µL sample loop - 100 µL buffer tubing - 2-position, 6-port injection valve suitable for pressures < 103 MPa (15000 psi) - sample thermostating option	5841.0020

<b>WPS-3000TXRS</b>	<b>Part No.</b>
WPS-3000TXRS, including - 25 µL syringe - 25 µL sample loop - 100 µL buffer loop - 2-position, 6-port injection valve suitable for pressures < 125 MPa (18130 psi) - sample thermostating option	5843.0020

### 2.3.2 Autosampler with Sample Thermostatting Option

Autosamplers with sample thermostatting option (indicated by the 'T' in the autosampler name) have electronic Peltier elements that cool or heat the carousel and all its components to the selected temperature, thus allowing precise equalization of the sample temperature.

The sample thermostatting option allows sample cooling by max. 22 °C from the ambient temperature. The lower temperature limit is +4 °C. In addition, the samples can be warmed to max. +45 °C.

Additional supplies such as cooling water or compressed air are not required.

Observe the following:

- To remove any condensation that may collect in the carousel, you can connect a waste line (drain tubing) to bottom right port (rear port) underneath the autosampler (→ Fig. 18, page 60). The thermostatted autosampler is equipped with active condensation drainage (via a pump).
- The drain tube must remain below the drain port. Otherwise, the liquid may flow back into the interior and cause damage to the autosampler.
- In case of increased condensation in the carousel, clean the carousel regularly to prevent impurities in the tray.

### 2.3.3 Proper Syringe, Buffer Loop and Sample Loop Combinations

The following table provides information about the recommended combinations of syringe, sample loop, and buffer loop.

<b>Syringe</b> (For part nos., see page 120)	<b>Buffer Loop</b> (For part nos., see page 123)	<b>Sample Loop<sup>1</sup></b> (For part nos., see page 130)
25 µL	100 µL	25 µL (V = 40 µL)
100 µL	100 µL	25 µL (V = 40 µL) <i>or</i> 100 µL (V = 130µL or V = 150µL; depending on the type of sample loop)
250 µL	>250 µL	250 µL (V = 344 µL)
500 µL	>250 µL	500 µL (V = 667 µL) 1000 µL <sup>2</sup> (V = 1618 µL)
1000 µL	>250 µL	1000 µL <sup>2</sup> (V = 1618 µL)
2500 µL	>250 µL	2500 µL <sup>2</sup> (V = 3300 µL)

<sup>1</sup> The value in front of the parenthesis is the maximum allowed injection volume; the value in parenthesis is the gradient delay volume.

<sup>2</sup> These sample loops are intended for use with the WPS-3000SL Semiprep autosampler. If you want to use them with a WPS-3000SL Analytical, you have to upgrade the autosampler to the semipreparative autosampler configuration. Contact Thermo Fisher Scientific Service for HPLC Products for the upgrade.

Injection volume kits are available for some of these combinations (→ page 177).

## 2.4 Interior Components

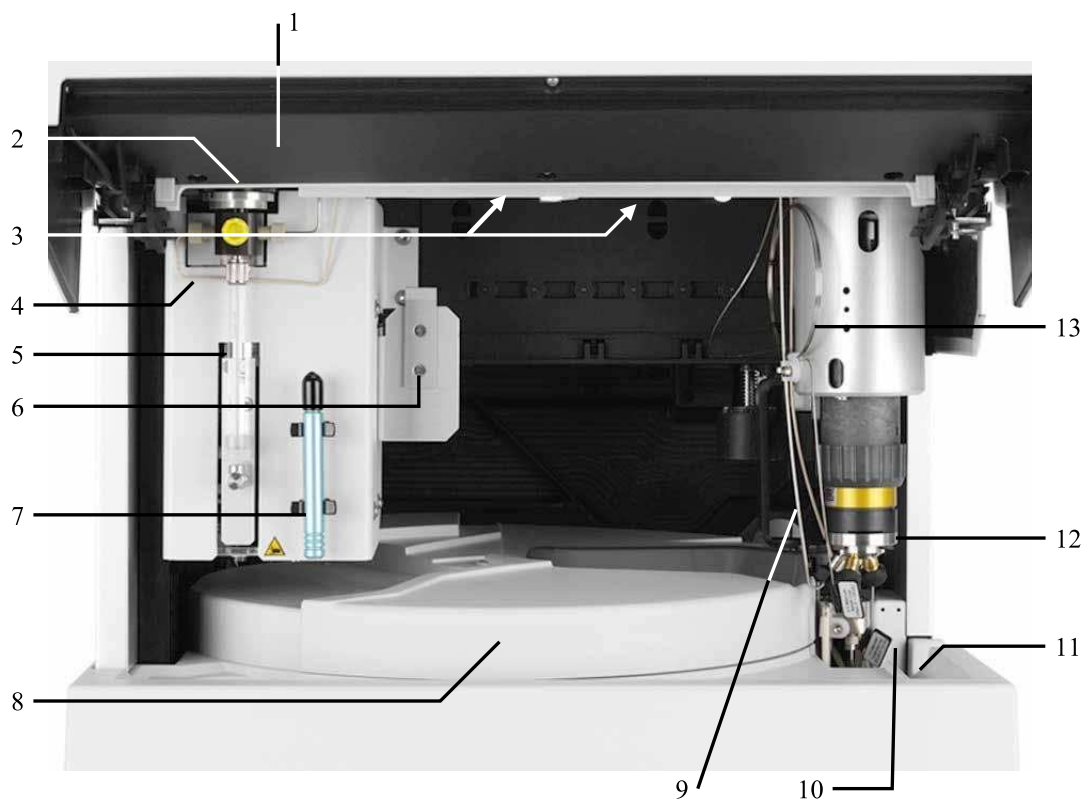


Fig. 2: Interior view

No.	Description
1	Front panel (tilted upward)
2	Syringe valve (→ page 59)
3	Compartment lights (here hidden by the front panel; → page 30)
4	Tubing from syringe valve to wash port (wash port supply)
5	Syringe
6	Position for optional wash liquid bottle (for 125 mL of wash liquid; → page 56)
7	Menu pen
8	Movable cover for the carousel To access to the samples in the carousel, grasp and move the cover at the black bar to the left. To close the carousel, move the cover to the right until it contacts the needle arm. The needle arm opens and closes the cover automatically for sampling.
9	Buffer loop
10	Leak sensor
11	Drip tray (→ detailed view in Fig. 3, page 23)
12	Injection valve (→ page 32)
13	Sample loop



Fig. 3: Drip tray

No.	Description
1	Wash port
2	Injection valve (→ page 32)
3	Buffer loop, connected to port 1 on the injection valve
4	Sample loop, connected to port 6 on the injection valve
5	Capillary from injection valve (port 2) to wash port (injector waste capillary)
6	Wash port seat
7	Wash port drain tubing
8	Tubing from syringe valve to wash port (wash port supply)
9	Passage to thermostatted column compartment For the shortest possible connection from the injection valve to the column compartment, route the capillary to the column inlet through this passage.
10	Leak sensor (→ page 31)
11	Capillary from needle seat to injection valve (port 3) (needle seat capillary)
12	Needle seat
13	Vial pusher with sensor for automatic vial or well plate detection (→ page 96).
14	Needle (→ page 124)

## 2.5 Front Panel Elements



Fig. 4: Front panel view

No.	Element	Description
1	Display	Shows information about the autosampler, for example: <ul style="list-style-type: none"> <li>- General information upon power-up (→ page 67)</li> <li>- Status screen (→ page 68)</li> <li>- Various functions and menus (→ pages 77 and 78)</li> <li>- Messages (→ page 104)</li> </ul>
2	Standby button	Switches the autosampler to Standby mode (the LED is lighted). To cancel Standby mode and resume operation, press the Standby button again (the LED is not lighted). <b>Note:</b> To allow the autosampler to change the mode, press and hold the Standby button for at least 1second.
3	<b>Status LEDs</b>	
	Power	The LED is blue when the autosampler is turned on.
	Connected	The LED is green when the autosampler is connected in Chromeleon.
	Status	The LED is green; the autosampler is ready for analysis. The LED is red when an error has been detected. The related message appears on the display. Autosampler with sample thermostating: The LED is yellow when the target temperature has not yet been reached.



## 2.6 Rear Panel



Fig. 5: Rear panel view (here autosampler with sample thermostating)

No.	Description
1	Power switch (→ page 26)
2	Fuse cartridge (→ page 26)
3	Main power receptacle (→ page 41)
4	Type label
5	USB 1.1 port (Universal Serial Bus) for connection to the Chromeleon computer (→ page 26)
6	USB hub (3 USB 1.1 ports) Depending on the UltiMate 3000 system configuration, for connection of one UltiMate 3000 system module each or for connection of one USB hub each (→ page 26)
7	Digital I/O ports for communication with external devices under Chromeleon (→ page 27)
8	(Autosampler with sample thermostating only) Cooling fans

### 2.6.1 Power Switch

The main power switch is on the rear panel. The main power switch is used to turn the autosampler on or off.


### 2.6.2 Fuse Cartridge


The fuse cartridge contains two slow-blow fuses, depending on the autosampler model rated at 2 A, 250 V (autosampler without sample thermostating) or 4 A, 250 V (autosampler with sample thermostating). For information about how to change the fuses, see page 157.

### 2.6.3 USB Port (USB 1.1)

The Chromeleon Chromatography Management System can use a USB connection to control the autosampler. Data is transferred digitally via the appropriate USB cable (→ page 40).

Depending on the configuration of the UltiMate 3000 system, you can use the internal 3-port USB hub (→ Fig. 5, no. 6) to connect other modules in the UltiMate 3000 system or external USB hubs. USB 2.0 devices cannot be connected.

 **Important:** Thermo Fisher Scientific recommends using these USB ports for connections to Dionex instruments only. Thermo Fisher Scientific cannot guarantee correct functioning if instruments from other manufacturers are connected.

 **Important:** Thermo Fisher Scientific recommande d'utiliser les ports USB uniquement pour les raccordements aux instruments Dionex. Thermo Fisher Scientific ne peut garantir le bon fonctionnement si les instruments d'autres fabricants sont raccordés.

For information about how to connect the autosampler to the Chromeleon computer, see sections 3.4.1 and 3.4.2 (→ page 40).

#### **2.6.4 Digital I/O Ports**

The 6-pin Mini-DIN ports on the rear panel can be used in Chromeleon to exchange digital signals with external devices. The signals are transferred via the appropriate signal cable (part no. 6000.1004). For information about the cable and about how to connect the digital I/O, see page 41. For information about the functions of the connector pins and pin assignment, see page 191.

If the UltiMate 3000 system includes a LPG-3400XRS pump, the pump has to be connected to a Digital I/O port on the autosampler if you want to synchronize the injection command with the pump strokes. For details, refer to the *Operating Instructions for the pump*.

## 2.7 Carousel, Sample Racks, Vials, and Well Plates

The carousel has three color-coded segments (red, green, and blue) and can hold any three sample racks (trays) in any rack combination. For information about how to install a sample rack, see page 62.



Fig. 6: Sample racks (trays)

The following rack types are available for vials:

Description	Part No.
Rack for 40 vials (1.8 mL or 2 mL)	6820.4070
Rack for 40 vials ( <i>conical</i> , 1.1 mL)	6820.4087
Rack for 40 vials (Eppendorf, 1.5 mL)	6820.4094
Rack for 40 vials (Eppendorf, 0.5 mL)	6820.4096
Rack for 10 vials (10 mL)	6820.4086
Rack for 22 vials (4 mL)	6820.4084
Rack for 72 vials ( <i>cylindrical</i> , 1.2 mL)	6820.4090
Rack for 72 vials ( <i>cylindrical</i> , 0.3 mL)	6820.4091
Rack for 72 micro dialysis vials (0.3 mL)	6820.4097

The following rack types are available for well plates:

Description	Part No.
Sample rack for normal well plate (plate height: 12 - 24 mm)	6820.4070, 6820.4084, 6820.4086, 6820.4087, 6820.4090, or 6820.4091
Sample rack for deep well plate (plate height: 34 - 46 mm)	6820.4079
Sample rack for deep well plate (plate height: 30 - 36 mm)	6820.4083
Sample rack for deep well plate (plate height: 20 - 32 mm)	6820.4089
Sample rack for low well PCR plate (plate height: 8 - 12 mm)	6820.4070, 6820.4086, 6820.4087, 6820.4090, or 6820.4091  In addition, an adapter is required (part. no. 6820.4088).

In addition, each color-coded segment can accommodate one 5-position vial holder that can hold 10 mL vials, such as reagent vials (→ page 64).

The table lists the vials and (deep) well plates that are recommended by Thermo Fisher Scientific along with the required minimum and maximum container heights:

Sample Container (Min. - Max. Heights)	Description	Part No.
Vials (31 - 43 mm)	Cylindrical vial up to 1.8 mL (O.D. < 12 mm) for example, 250 µL vials Caps and septa for 250 µL vials for 40-position rack (part no. 6820.4070)	6820.0029 6820.0028
1.2 mL vials (31 - 43 mm)	Cylindrical vial Crimp cap Septum (silicone/PTFE, slotted) for 72-position rack (part no. 6820.4090)	6000.0062 6000.0064 6000.0061
1.1 mL vials (31 - 43 mm)	Conical vial Crimp cap and slotted silicone/PTFE septum for 40-position rack (part no. 6820.4087)	6000.0077 6000.0076
1.8 mL vials (31 - 43 mm)	1.8 mL vial Crimp cap and septum for 40-position rack (part no. 6820.4070)	6000.0072 6000.0071
2 mL vials (31 - 43 mm)	2 mL vial Cap and Septum (silicone) for 40-position rack (part no. 6820.4070)	6000.0060 6000.0057 6000.0058
4 mL vials (36 - 48 mm)	4 mL vial Screw cap Septum (silicone/PTFE) for 22-position rack (part no. 6820.4084)	6000.0074 6000.0073 6000.0075
10 mL vials (38 - 50 mm)	Cylindrical vial with cap and septum for 5-position holder (part no. 6820.4073)	6820.0023

Sample Container (Min. - Max. Heights)	Description	Part No.
Normal well plate (12 - 24 mm)	96 wells 384 wells Install these well plates on one of the appropriate racks listed on page 28.	6820.4100 6820.4110
Deep well plate (34 - 46 mm)	96 wells 384 wells For these deep well plates, a special support rack is required (part no. 6820.4079). Do <i>not</i> install these deep well plates on a support rack other than this special rack. You may also use deep well plates with 24 wells. In this case, you have to install the special support rack (part no. 6820.4079) <i>and</i> the adapter for the vial pusher (part no. 6820.2402) <i>and</i> you have to disable the automatic tray test (→ page 95).	6820.4101 On request.

Observe the following:

- Using septa other than those mentioned above may block the capillaries or affect chromatographic results.
- Eppendorf vials *must* be uncapped.
- If you want to use *uncapped* 10 mL vials, installation of the vial pusher adapter is recommended (part no. 6820.2402). When you install the adapter, you *have to* disable the automatic tray test (→ page 95).
- If you want to use sample containers other than those mentioned above, observe the required minimum and maximum heights.


## 2.8 Compartment Lights

Two lights on the inside front panel illuminate the sample compartment during autosampler operation. To avoid personal injury when you reach inside the sample compartment, the lights signal needle arm movement. Before the needle arm moves to a different position, the lights turn off and on again.

This function is enabled by default. If your samples are sensitive to light, set **TrayIllumination** to **Off** in Chromeleon.


## 2.9 Fluid Connections

The front panel tilts upward to provide easy access to the fluid connections in the autosampler (→ Fig. 2, page 22). The open front panel locks in the topmost position.

 **Important:** The open front panel is not designed to carry weight. Therefore, do not place any objects on the open front panel door.

For the fluid connections, use only the capillaries shipped with the autosampler and original Dionex spare capillaries.

To avoid increased dead volume, reuse fittings and ferrules only for the same capillary connection.

 **Important:** Ne placez aucun objet sur la porte ouverte du panneau avant. Ceci peut endommager la porte.

Utilisez uniquement les capillaires fournis avec le passeur d'échantillon et les capillaires de rechange d'origine Dionex.

La réutilisation des raccords et férules n'est possible que pour la connexion capillaire d'origine, afin d'éviter l'apparition de volumes morts.

## 2.10 Leak Sensor

A leak sensor is installed inside the autosampler. When leak detection is enabled, the leak sensor reports a leak if liquid collects in the drip tray under the fluid connections. The **Status** LED on the front panel door changes to red. A message appears on the autosampler display and in the Chromeleon Audit Trail. In addition, depending on the leak sensor mode setting, a beep alerts you (→ page 89).

When the leak sensor reports a leak, eliminate the cause for the leakage and dry the leak sensor (→ page 119). If the sensor is not dry, the **Status** LED remains red. To remove the message from the display, select **Clear** on the navigation bar (→ page 80).

## 2.11 Injection Valve

The autosampler is equipped with a 2-position, 6-port injection valve. The valve is suitable for applications up to the following pressures:

Autosampler	Pressure
WPS-3000SL (Analytical and Semiprep)	< 62 MPa (9000 psi)
WPS-3000TBSL Analytical	< 34 MPa (5000 psi)
WPS-3000RS	< 103 MPa (15000 psi)
WPS-3000TBRS	< 103 MPa (15000 psi)
WPS-3000TXRS	< 125 MPa (18130 psi)

The valve has two operating positions: **Load** and **Inject**. While the injection valve is in the **Load** position, sample is drawn by the syringe, through the needle, into the sample loop. The flow through the valve is directly from the pump port to the column port. When the injection valve is switched into the **Inject** position, the solvent flow is directed from the sample loop through the high-pressure circuit to the column.

The components are connected to the valve as follows:

Port	Connect the ...	Port	Connect the ...
1	Syringe/buffer loop	4	Column capillary
2	Injector waste capillary	5	Pump capillary
3	Needle seat capillary	6	Needle/sample loop

For maintenance information, see section 7.8 (→ page 147).




## 2.12 Chromeleon Software

The autosampler can be operated from the Chromeleon Chromatography Management System. An appropriate Chromeleon version and a **Timebase Class 1** Chromeleon license are required.

Two modes of software control are available:

- *Direct Control*  
With direct control, you select operating parameters and commands in the **Commands** (F8) dialog box. Direct commands are executed as soon as they are entered. For routine operation, most parameters and commands are available also on a control panel. For more information about direct control, see page 72.
- *Automated Control*  
With automated control, you create a program (or PGM File). This is a list of control commands, executed in chronological order, for automated operation of the autosampler. Programs can be created automatically with a software wizard or manually by editing an existing program. For more information about automated control, see page 75.

 **Tip:** All software details in this manual refer to *Chromeleon 6.80*.

If you want to operate the autosampler from *Chromeleon 7*, refer to the following documents for information about how to perform the processes in Chromeleon 7 (all documents are included in the Chromeleon 7 shipment):

- *Chromeleon 7 Help*—provides extensive information and comprehensive reference material for all aspects of the software.
- *Quick Start Guide*—describes the main elements of the user interface and guides you step-by-step through the most important workflows.
- *Reference Card*—provides a concise overview of the most important workflows.
- *Installation Guide*—provides basic information about module installation and configuration. For specific information about how to install a certain module, refer to the *Chromeleon 7 Instrument Configuration Manager Help*.

Also note the following:

- Chromeleon 7 terminology is different from the terminology used in Chromeleon 6.80. For details, refer to the 'Glossary - Chromeleon 7,' which is available in the Documents folder of your Chromeleon 7 installation.
- Some functions may not yet be supported in Chromeleon 7.

## 2.13 System Wellness, Predictive Performance, and Diagnostics

System Wellness monitors the health of the autosampler. The autosampler supports several performance and reliability features that can help you detect small problems before they turn into big ones:

- Internal monitoring of all mechanical operations
- Automatic self test upon power-up
- Automatic plate and vial detection (→ page 96)
- Leak sensor (→ page 31)
- Monitoring of the cooling performance by three temperature sensors

When an error is detected, the **Status** LED on the front panel changes to red and a message appears on the autosampler display (→ page 104).

When the autosampler is operated from Chromeleon, additional functions for estimating the lifetime of consumables and monitoring and recording service and (re)qualification information (= predictive performance) are available (→ page 91). To check the performance of certain autosampler components and the overall performance of the instrument, Chromeleon also supports diagnostic functions for the autosampler (→ page 92).

## 3 Installation

### 3.1 Facility Requirements

The installation site must meet the following requirements:

- The main power switch and the main power receptacle are on the rear panel. Make sure that
  - ◆ Free and unrestricted access to the main power switch is ensured at all times.
  - ◆ The power cord of the device can be easily reached and disconnected from the power line at all times. Provide sufficient space behind the device to unplug the cable.
- Make sure that the installation site meets the power and environmental specifications listed in the Technical Information section (→ page 163).
- Install the autosampler in the laboratory on a stable surface that is free of vibrations.
- Make sure that the surface is resistant to solvents.
- Avoid locations with extreme changes in temperature (such as direct sunlight or drafts) and high humidity.
- Allow sufficient clearance behind and on the sides the autosampler for ventilation.

## 3.2 Unpacking

All electrical and mechanical components of the autosampler are carefully tested before the instrument is shipped from the factory. After unpacking, inspect the instrument for any signs of mechanical damage, which might have occurred during transit.

**i** **Tips:** Immediately report any shipping damage to both, the incoming carrier and Thermo Fisher Scientific. Shipping insurance will compensate for the damage only if reported immediately.

Keep the original shipping container and packing material. They provide excellent protection for the autosampler in case of future transit. The product warranty will not be honored if the autosampler is shipped in any other packaging.

1. Place the shipping container on the floor and remove the accessories kit and the power cord. All moving parts of the rotary unit (sample racks, well plates) are shipped in a separate box.
2. Grasp the autosampler by the sides. Slowly and carefully, pull the instrument out of the shipping container and place it on a stable surface.

**⚠ Important:** A team effort is required to lift or move the autosampler. The autosampler is too heavy and/or bulky for one person alone to lift or move safely.

To prevent the unit from falling, lift the unit by the sides. Do not lift the autosampler by the packing material. When lifting or moving the autosampler, always lift by the bottom or sides of the unit.

**⚠ Important:** Vous ne devriez pas soulever le passeur d'échantillon seul. Le passeur d'échantillon est trop lourd et trop encombrant pour une seule personne.

Lorsque vous soulevez ou déplacez le passeur d'échantillon, soulevez toujours par le bas ou les côtés, avec le panneau avant fermé afin de ne pas endommager l'instrument. Lorsque vous soulevez ou déplacez le passeur d'échantillon, soulevez toujours par le bas ou les côtés.

3. Remove the foam spacers, and then remove the polythene packaging.
4. Remove the foam inserts that protect the autosampler during shipment.
  - ◆ Remove the foam insert that secures the needle arm and carousel.
  - ◆ Tilt the front panel upward and remove the two foam inserts securing the front panel.

5. Before connecting the autosampler to the power source, wait approximately four hours to allow the instrument to come to room temperature and to allow any condensation that might have occurred during shipping to evaporate. After four hours, check the autosampler; if condensation still exists, allow the autosampler to continue to warm up (without connecting it to the power source) until the condensation is completely gone.

### 3.3 Positioning the Autosampler in the UltiMate 3000 System

If the autosampler is part of an UltiMate 3000 system, stack the system modules (→ Fig. 7) and interconnect them on the rear panel (→ Fig. 8). The arrangement of the system modules depends on the application.



Fig. 7: Module arrangement for an UltiMate 3000 system (example)

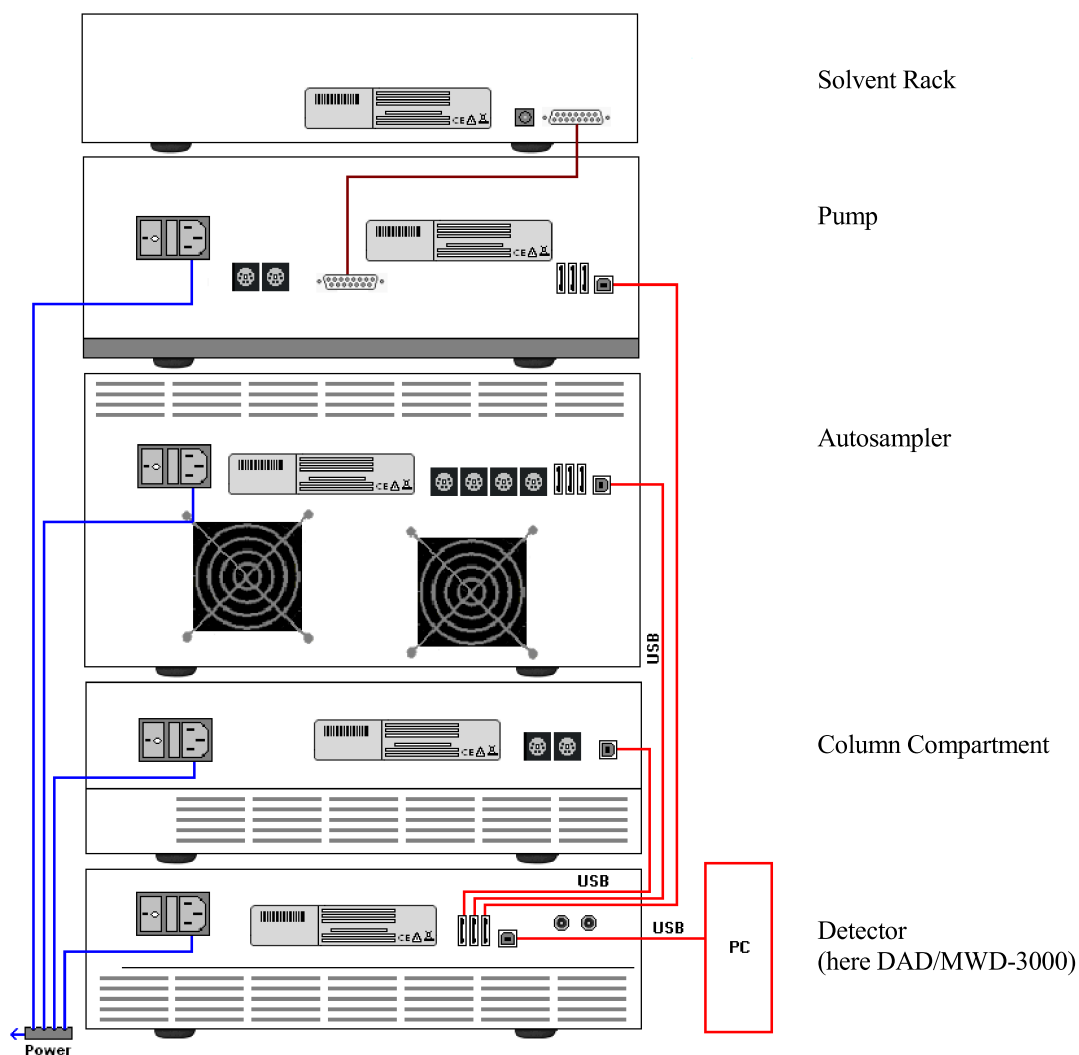


Fig. 8: Rear panel connections on an UltiMate 3000 system

Apart from the Solvent Rack, all modules of the UltiMate 3000 system can be connected separately to the computer. However, Thermo Fisher Scientific recommends interconnecting all modules, and then connecting the system to the Chromeleon computer via only one connection.

If the system includes a DAD-3000(RS) or MWD-3000(RS), you can use *only* the hub on the detector for the connection.

If the system includes a VWD-3x00(RS), use the hub on the pump.

## 3.4 Connecting the Autosampler

### 3.4.1 General Information

*If you want to operate the autosampler from Chromeleon*

Before you connect the autosampler to the USB port on the Chromeleon computer and turn on the autosampler power, verify that Chromeleon is installed on the computer and that the license code is entered. Only if you install Chromeleon first, the USB driver for the autosampler is automatically loaded and the Windows<sup>®</sup> operating system can detect the autosampler when the power is turned on.

### 3.4.2 Connecting the USB Cable

Connect the autosampler to the Chromeleon computer via the USB ports on the rear panel (→ Fig. 5, page 25). To do so, select one of the following alternatives:

- Connect the autosampler directly to the USB port on the Chromeleon computer.
- Connect the autosampler to the internal USB port on another module in the UltiMate 3000 system that is connected to the Chromeleon computer (→ page 39).
- Connect the autosampler to the Chromeleon computer via an external USB hub.

To ensure trouble-free operation, use only these cables for the connection:

Cable	Part No.
USB cable, type A to type B High Speed USB 2.0 (cable length: 1m)	6035.9035 (shipped with the autosampler)
USB cable, type A to type B High Speed USB 2.0 (cable length: 5m)	6911.0002

**i** **Tip:** The USB standard limits the USB cable length to 5 meters. Each USB device can be separated from the computer or next USB hub by no more than 5 meters.



### 3.4.3 Connecting the Power Cord

Use the power cord shipped with the autosampler to connect the instrument to the main power source. Connect the power cord from the main power receptacle on the rear panel (→ Fig. 5, page 25) to the power source that is connected to a true ground. You need not adapt the line voltage to local voltage requirements.



**Warning:** Never use a power cord other than the power cords provided for the device.

Do not use multiple sockets or extension cords. Using defective multiple sockets or extension cords may cause personal injury or damage to the device.



**Avertissement:** Utilisez uniquement les cordons d'alimentation électrique spécifique à l'instrument.

N'utilisez pas des blocs multiprise ou des câbles prolongateurs. Cela pourrait entraîner des blessures corporelles ou endommager l'instrument.

### 3.4.4 Connecting the Digital I/O

To connect an external device to the digital I/O ports on the rear panel, use the 6-pin Mini-DIN signal cable (part no. 6000.1004).

1. Plug the 6-pin connector of the mini-DIN cable into the **Digital I/O** port **1 (2, 3, or 4)**. For information about the functions of the connector pins and pin assignment, see page 191.
2. For each relay output or digital input to be used, connect the appropriate signal wires and ground wire to the corresponding connectors on the external device (→ documentation provided with the external device).



**Tip:** To connect a LPG-3400XRS pump, follow the procedure described in the *Operating Instructions* for the pump.

3. When configuring the autosampler in the Chromeleon **Server Configuration** program, make the following settings:
  - On the **Relays** page, select the corresponding relay output (→ page 49).
  - On the **Inputs** page, select the corresponding digital input (→ page 49).


## 3.5 Setting Up the Autosampler in Chromeleon

This section provides brief instructions for setting up the autosampler in Chromeleon. For details about any of these steps, see the *Chromeleon Help*. For information about how to set up the autosampler in DCMSLink, see section 3.6 (→ page 51).


**i** **Tip:** When the autosampler is connected to the Chromeleon computer, verify that the Chromeleon software is installed *before* turning on the autosampler power for the first time. Only then, the Windows® operating system will detect the autosampler automatically when the autosampler power is turned on.

### 3.5.1 Loading the USB Driver for the Autosampler

1. Turn on the computer power, if it is not already on.
2. Under Windows Vista® (Windows® XP, Windows® 7, or Windows® Server 2008) log on as a
  - Local administrator if the computer is a local computer.
  - User with local computer administrator privileges if the computer is a network computer.

3. Open the Chromeleon **Server Monitor** program by double-clicking the Chromeleon Server Monitor icon  on the Windows taskbar.

If the Server Monitor icon is not on the taskbar, click **Start** on the taskbar, point to **Programs** (or **All Programs**, depending on the operating system), point to **Chromeleon**, and then click **Server Monitor**.

4. Click **Start** to start the server.
5. Click **Close** to close the Server Monitor window. The Server Monitor icon  appears on the taskbar.

**i** **Tip:** Clicking the **Quit Monitor** button quits (exits) the Server Monitor program, but does not stop the server. To stop the server, click **Stop**.

6. Turn on the main power switch on the rear panel of the autosampler.
7. *Windows Vista, Windows 7 and Windows Server 2008* will automatically detect the new autosampler and perform the USB installation.

If Windows fails to detect the autosampler and launches a wizard instead, this indicates that you connected the autosampler to the computer and turned on the power for the first time *before* you installed Chromeleon.

To resolve the problem:

- a) Click **Cancel** to exit the wizard.
- b) Turn off the autosampler.
- c) Install Chromeleon.
- d) Turn on the power to the autosampler. Windows will now detect the autosampler and install the USB software for the autosampler automatically.

*Windows XP*

will automatically detect the new autosampler and launch the **Found New Hardware Wizard**, which guides you through the USB installation. Select the following options:

- a) If asked whether Windows can connect to Windows Update to search for software, select **No, not this time**.
- b) Accept the default option (**Install the software automatically**) and click **Next>**.
- c) Click **Finish** when the wizard reports that the software for the autosampler has been installed.

If Windows fails to detect the autosampler and a message box asks for a USB configuration file (cmwdmusb.inf), this indicates that you connected the autosampler to the computer and turned on the power for the first time *before* you installed Chromeleon.

To resolve the problem:

- a) Click **Cancel** in the Windows message box.
- b) Turn off the autosampler.
- c) Install Chromeleon.
- d) Turn on the power to the autosampler. Windows will now automatically detect the autosampler and launch the **Found New Hardware Wizard**.

### 3.5.2 Installing the Autosampler


After the USB software for the autosampler has been installed (→ page 42), install and configure the autosampler in Chromeleon:

1. Start the Chromeleon **Server Monitor** and the Chromeleon Server (→ page 42) if they are not yet running.
2. Start the Chromeleon **Server Configuration** program by clicking **Start** on the taskbar. Point to **Programs** (or **All Programs**, depending on the operating system), point to **Chromeleon**, and then click **Server Configuration**.
3. If necessary, click the plus sign beside the server name to display the items underneath.
4. Select the timebase to which the autosampler will be assigned, or create a new timebase (on the **Edit** menu, click **Add Timebase**).
5. Open the **Add device to timebase** dialog box. To do so, click **Add Device** on the **Edit** menu or right-click the timebase and click **Add Device** on the menu.
6. On the **Manufacturers** list, click **Dionex HPLC: UltiMate 3000** and on the **Devices** list, click **WPS-3000(RS) Autosampler**.
7. A wizard guides you through the installation. Chromeleon connects to the autosampler and transfers the settings from the instrument firmware to Chromeleon, setting the options on the wizard pages accordingly.
8. On each wizard page, verify that the settings are correct and select additional settings if needed. For a description of the wizard pages, see section 3.5.3.1 (→ page 45).
9. Click **Finish** to complete the installation of the autosampler.
10. On the **File** menu, click **Save Installation** and then close the Server Configuration program.

### 3.5.3 Configuring the Autosampler

#### 3.5.3.1 Initial Installation

During the installation, Chromeleon connects to the autosampler and transfers the settings from the instrument firmware to Chromeleon, setting the options on the wizard pages accordingly. Verify that the standard settings are correct and make additional settings if needed. You may reopen the configuration pages later again to change the settings (→ page 50).

 **Tip:** Changing the settings for a specific application in the **Commands** dialog box, in a program file (PGM), or on a control panel, will not change the standard settings on the configuration pages.

For additional information about a page, click **Help**.

#### General Page

Define the general instrument parameters.

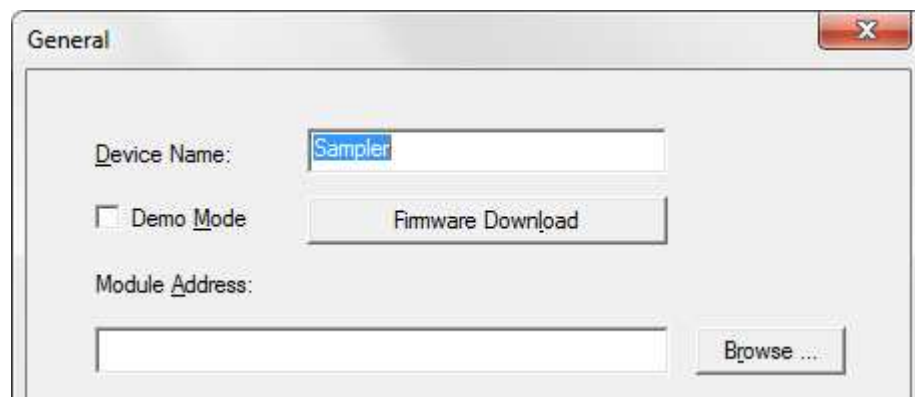


Fig. 9: General page

- **Device Name**  
Displays the name used to identify the autosampler the installation environment and in the Chromeleon client program. To control the autosampler with the existing control panels, accept the default name. If you enter a different name, you may have to re-link the controls on the control panels and edit the device name in the program files.
- **Demo Mode**  
Verify that the check box is cleared. In the Demo Mode, Chromeleon simulates the functions of the autosampler. If the Demo Mode is enabled, the **Module Address** input field will be unavailable. If you exit this page without having entered a module address, the Demo Mode will be enabled automatically.

- **Module Address**

To enter the module address of the autosampler, click **Browse** and then double-click the autosampler that you want to use. The address is automatically entered in the **Module Address** field.

- **Firmware Download**

Clicking this button updates the autosampler firmware with the version available in Chromeleon. (The button appears dimmed if the Demo Mode is enabled.)

The autosampler is shipped with the most recent firmware version. If a firmware update is ever required, follow the steps in section 7.10 (→ page 158).

When you leave the **General** page during initial installation of the autosampler (with the Demo Mode being disabled), Chromeleon attempts to connect to the autosampler and to retrieve the settings from the autosampler firmware, and then sets the options on the corresponding pages of the installation wizard accordingly. Confirm the message with **OK**.

### Sharing Page

The timebase in which the autosampler is installed is selected by default. However, the autosampler can be shared by two timebases. From the list of available timebases, select the timebase that will share the autosampler. In the Server Configuration, the autosampler appears in both timebases so that both timebases can excise commands on the autosampler.

### Segments / Pump Link Page

This page indicates which sample containers are installed in the red, green, and blue segment. If your UltiMate 3000 system includes a pump of the UltiMate 3000 system, you can link the autosampler to the pump. Always specify a pump because this setting

- Indicates which pump delivers the flow. The information is important if you want to operate the system in bypass mode. Chromeleon then considers the flow rate when calculating the time after which the injection valve is switched into the **Load** position. For information about the bypass mode, see page 17.
- Allows synchronizing the injection command of the autosampler with the strokes of a low-pressure gradient pump (DGP-3600 or LPG-3400). Synchronization ensures that all injections are performed at the same phase of the pump cycle, considerably enhancing the retention time precision with gradient applications.

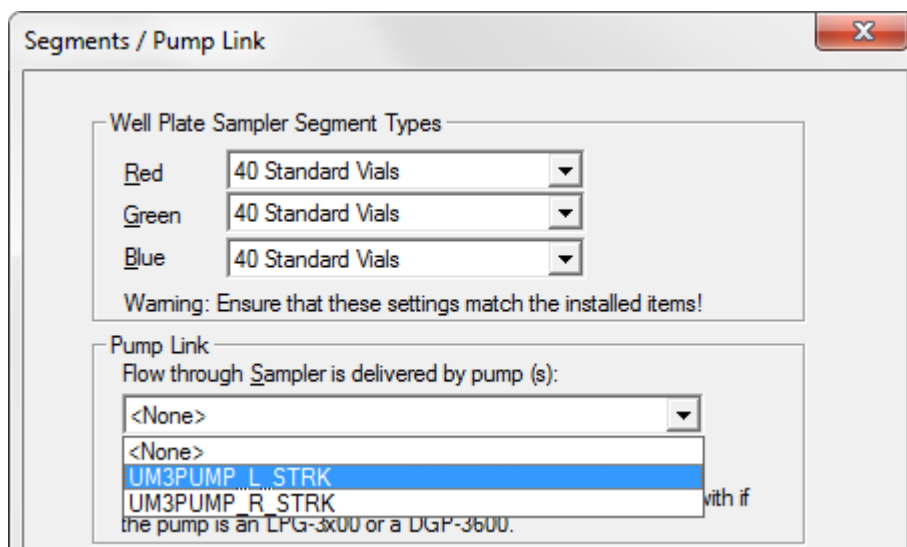


Fig. 10: Segments / Pump Link page  
(here: when the UltiMate 3000 system includes a DGP-3600 pump)

- **Well Plate Sampler Segment Types**  
The section shows which sample containers are installed in the red, green, and blue segment (standard configuration). Verify that the settings match the installed sample containers. If you later install different sample containers, you have to adapt the settings in Chromeleon accordingly (→ page 87).
- **Pump Link**  
On the **Flow through sampler is delivered by pump(s)** list, select the pump to which the autosampler is linked. The list shows all pumps that are installed in the timebase.

**i Tip:** If you want to link a LPG-3400XRS pump *or* if you want to link a LPG-3400XRS *and* a second pump to the autosampler, see the *Operating Instructions* for the LPG-3400XRS pump for a detailed description of the required settings.

- ◆ *If the UltiMate 3000 system includes a DGP-3600 pump*  
Select **UM3PUMP\_L\_STRK** to link the autosampler to the left pump. To link the autosampler to the right pump, select **UM3PUMP\_R\_STRK**.
- ◆ *If the UltiMate 3000 system includes a pump other than a DGP-3600*  
Select **UM3PUMP\_STROKE**.
- ◆ *If you do not want to link the autosampler to a pump*  
Select **<None>**.

Only if the autosampler is linked to a DGP-3600 or LPG-3400 pump on this page, synchronization of the injection command with the strokes of the pump will be possible.

In the Chromeleon Client program, you can then set whether you want to use synchronization and you can select a different pump if necessary (→ page 85).

## Options Page

This page shows for which application the autosampler is configured or whether a customer-specific configuration is used. Verify that the selected options match the installed hardware. Change the settings if necessary.

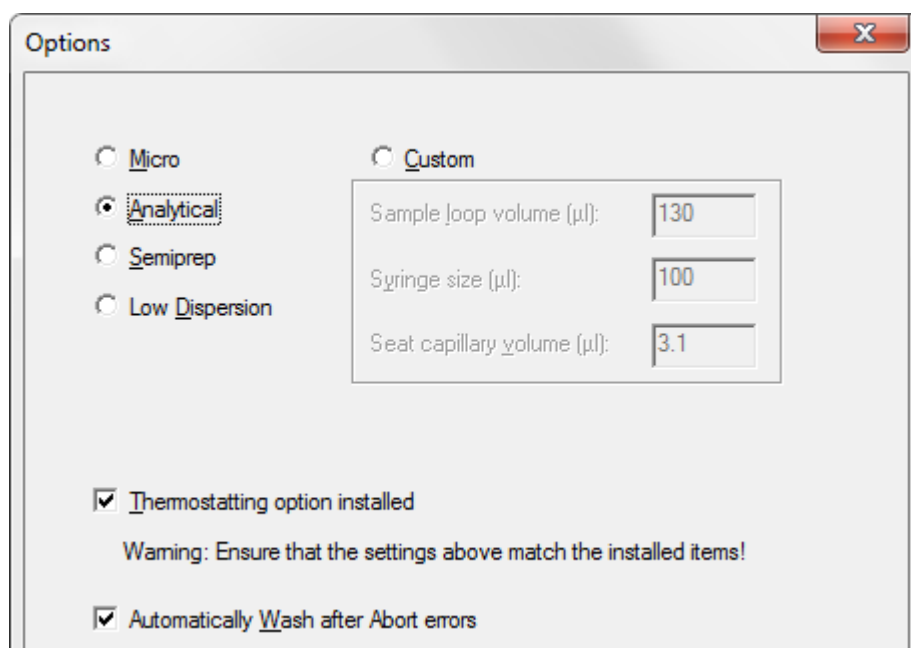


Fig. 11: Options page

- **Micro, Analytical, Semiprep, Low Dispersion, and Custom**

**Micro, Analytical, Semiprep** and **Low Dispersion** indicate for which application the autosampler is configured. The configuration details are displayed under **Custom**. The values are displayed for information purposes and are read-only. If you want to use a customer-specific configuration instead, click **Custom** and enter the configuration details in the related boxes. When setting up a WPS-3000TBRS or WPS-3000TBSL Analytical observe the information further down in this section.

- ◆ **Sample loop volume (µL)**

Volume of the sample loop (gradient volume). For Dionex sample loops, enter the value indicated in parenthesis on the sample loop label (V=xx µL).

- ◆ **Syringe size (µL)**

- ◆ **Seat capillary volume (µL)**

### *WPS-3000TBRS*

When you set up a WPS-3000TBRS, **Custom** is selected. For the standard autosampler configuration, no changes are required. However, if you replace the 25 µL sample loop with the 100 µL sample loop from the accessories kit, you have to change the value for **Sample loop volume** to 130.



#### *WPS-3000TBSL Analytical*

If you want to set up a WPS-3000TBSL Analytical in Chromeleon, you have to adapt the value for **Sample loop volume**. Click **Custom** and type 150 in the **Sample loop volume** box.

- **Thermostating option installed**  
When the autosampler supports sample thermostating, verify that the check box is selected.
- **Automatically Wash after Abort errors**  
The check box is selected by default. Accept this setting to have Chromeleon automatically perform a wash cycle when an abort error occurred.

Each time the autosampler is connected in Chromeleon, the settings on the **Segments / Pump Link** and **Options** pages are compared to the instrument configuration reported by the autosampler upon connect. If the instrument configuration and the settings in Chromeleon do not match, the autosampler is disconnected in Chromeleon and a message appears in the Audit Trail. Check and match the settings if necessary by clicking either **Retrieve configuration from module** or **Send configuration to module** on the **General** page (→ page 50).

#### **Relays Page**

The **Relays** page lists all available relays (Relay\_1 to Relay\_4). Select a check box to enable the corresponding relay. If a check box is cleared, the relay will not be available in Chromeleon. To change the relay name or timebase assignment, double-click the relay name (or press the **F2** button) and make the changes in the **Devices Configuration** dialog box.

#### **Inputs Page**

The **Inputs** page lists all available remote inputs (Input\_1 to Input\_4). Select a check box to enable the corresponding remote input. If a check box is cleared, the input will not be available in Chromeleon. To change the input name or timebase assignment, double-click the input name (or press the **F2** button) and make the changes in the **Devices Configuration** dialog box.

### 3.5.3.2 Changing the Configuration Properties

To change the default configuration settings, reopen the configuration pages.

1. Start the **Server Configuration** program (→ page 44).
2. Right-click the autosampler in the timebase and click **Properties** on the menu.
3. Change the settings as needed. For a description of the wizard pages, see section 3.5.3.1 (→ page 45).

Note that Chromeleon provides two more buttons on the **General** page. They allow you to match the configuration of the autosampler with the settings in Chromeleon.

Button	Description
<b>Retrieve configuration from module</b>	Click to transfer the current autosampler configuration to Chromeleon. The settings on the <b>Segments / Pump Link</b> and <b>Options</b> pages will be updated accordingly. This is necessary only if you connect a different autosampler or if automatic matching was not performed correctly when the wizard was started.
<b>Send configuration to module</b>	Click to transfer the settings from the Chromeleon <b>Segments / Pump Link</b> and <b>Options</b> pages to the autosampler.

In addition to the pages provided during the initial installation of the autosampler, Chromeleon provides an **Error Levels** page. This page classifies the severity of any errors that occur. It is generally not necessary to change the standard settings.

4. To save the changed configuration, click **Save Installation** on the **File** menu and then close the **Server Configuration** program.

### 3.6 Setting Up the Autosampler in DCMSLink

1. Install and configure the DCMSLink-Software (→ *DCMSLink Installation Guide*). The Guide is provided on the DCMSLink DVD in the *Additional Documents\DCMSLink User Documents* folder.
2. Access the Chromeleon **Server Configuration** program (→ *DCMSLink Installation Guide*).
3. Add the autosampler to a timebase. The steps in section 3.5.2 apply equally (→ page 44).
4. Configure the autosampler. The steps in section 3.5.3 apply equally (→ page 45).

For more information about DCMSLink refer to the *DCMS Help* and the *DCMSLink Quick Start Guide*. The Quick Start Guide is provided also on DCMSLink DVD.



## 4 Preparation for Operation (Startup)

### 4.1 Overview of Actions

**⚠ Important:** The autosampler is filled with 2-propanol when it is shipped from the factory. During initial operation, make sure that the solvents used are miscible. Otherwise, use an appropriate intermediate solvent.

When connecting capillaries, be sure that the connectors are free from contaminants. Even minute particles may cause damage to the system.

**⚠ Important:** Le passeur d'échantillon est stocké sous 2-propanol. Au cours du démarrage du passeur d'échantillon, assurez-vous que les solvants utilisés soient miscibles avec le 2-propanol. Sinon, suivez les étapes intermédiaires appropriées.

Lorsque vous connectez les capillaires, assurez-vous que les raccords sont exempts de contaminants. Même d'infimes particules peuvent endommager le système.

After you have unpacked, positioned, and connected the autosampler (→ sections 3.1 through 3.4, page 35 and following pages), prepare the autosampler for operation:

1. Establish the fluid connections to the pump and thermostatted column compartment or column.
2. Check the plumbing on the injection valve (→ page 32).
3. Connect the wash liquid lines (→ page 56).
4. Check the plumbing on the syringe valve (→ page 59).
5. Connect drain tubing (→ page 60).
6. *If you want to operate the autosampler from Chromeleon*  
Set up the autosampler in Chromeleon if it is not already set up (→ page 42).
7. Turn on the autosampler (→ page 67).
8. Prime the syringe (→ page 60).
9. Install and load the sample containers (→ page 62).
10. Load the 5-position vial holders (→ page 64).
11. *Autosamplers with sample thermostating option only*  
Turn on and set the temperature for sample thermostating (→ page 86).

12. Check and change the leak detection setting if applicable (→ page 89).
13. Adjust the brightness and contrast of the autosampler display if applicable (→ page 89).
14. Before using the autosampler for sample analysis, equilibrate the entire system (→ page 65).

## 4.2 Tips and Precautions for Connecting Capillaries

When connecting capillaries, observe the following general precautions:

- Observe the precautionary statements for capillaries and capillary connections in section 1.2.2 (→ page 5).
- When you connect capillaries, be sure that the connectors are free from contaminants. Even minute particles may cause damage to the system.
- Different fitting systems are used in an UltiMate 3000 system. Install the capillaries and fittings only at the positions for which they are intended.
- Use only the capillaries shipped with the autosampler and original Dionex spare capillaries.
- Use Viper capillary connections whenever possible. Observe the information in the instructions shipped with the capillary.
- Depending on the fitting connection, also observe the following:

- ◆ *Viper fitting connections*

Loosen and tighten Viper fitting connections *only* by the knurled screw and *only* with your hand (do *not* use tools).

First, tighten the screw hand-tight. If you observe leakage on the connection, tighten the screw a little further. If leakage persists, remove the capillary, carefully clean the capillary ends by using a cloth or tissue wetted with isopropanol, and reinstall the capillary. If the connection continues to leak, replace the Viper capillary.

**i** **Tips:** You can reuse capillaries with Viper fitting connections also for a different connection.

If the knurled screw is a black screw (as shown in Fig. 12), you can remove it from the capillary and reattach it later again.



Fig. 12: Viper fitting (example)

◆ *Conventional fitting connections (non-Viper)*

Do not overtighten these fitting connections. If you observe leakage on the connection, tighten a little further.

If leakage still exists, first clean the connection port with a cleaning swab (part no. 6040.0006). Replace the capillary and/or fitting if this does not eliminate the problem.

To avoid increased dead volume or damage to the system and leakage, reuse fittings and ferrules only for the same capillary connection.

## 4.3 Connecting the Wash Liquid Lines

Thermo Fisher Scientific recommends that you degas the wash liquid on a continuous basis. If the UltiMate 3000 system includes a LPG-3400 pump or an appropriate SRD-3x00 Solvent Rack, you can degas the wash liquid online via the degasser of the pump or Solvent Rack (→ section 4.3.1).

If online degassing is not possible, for example, because the UltiMate 3000 system includes a semipreparative HPG-3200P pump, connect the wash liquid bottle from the accessories kit (→ page 58).

### 4.3.1 Connecting the Wash Liquid Lines for Online Degassing

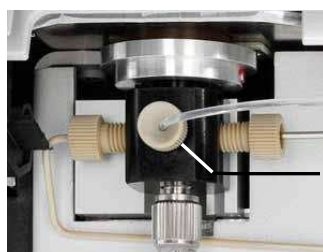
Select one of the following alternatives:

- If a free degassing channel is available, connect the wash liquid line directly to the degasser (see below). In this case, the wash liquid can be any appropriate liquid.
- If a free degassing channel is not available, connect the wash liquid line to the degasser via the UltiMate 3000 system pump (→ page 57). In this case, one of the solvents delivered by the pump must also be an appropriate wash liquid.

All parts required for connecting the wash liquid line are provided in the Online Degas Wash kit. The kit is included in the accessories kit.

#### To connect the wash liquid lines directly to the degasser

1. Fill a reservoir with an appropriate wash liquid.
2. First, prepare and install the wash liquid line in the wash liquid reservoir, and then, connect the free end of the tube to the degasser inlet. (The procedure is identical to connecting the solvent lines. For details, see *Connecting the Solvent Reservoirs* in the *Operating Instructions* for the pump or Solvent Rack.)
3. Place the wash liquid reservoir in the tray of the Solvent Rack.
4. Connect the long tube from the Online Degas Wash kit to the syringe valve.



Wash liquid connection port

Fig. 13: Wash liquid line connected to the syringe valve



5. Use a capillary cutting tool to cut the free end of the tube to the appropriate length for your application. Make sure to cut square.
6. Connect the free end of the wash liquid line to the degasser outlet. Use the knurled nut and fitting from the Online Degas Wash kit for the connection.
7. Prime the syringe until all air bubbles are gone (→ page 60).

**To connect the wash liquid lines to the degasser via the UltiMate 3000 system pump**

1. Fill the wash liquid reservoir with an appropriate wash liquid.
2. First, prepare and install the wash liquid line in the wash liquid reservoir. Then, connect the free end of the tube to the degasser inlet. (The procedure is identical to connecting the solvent lines. For details, see *Connecting the Solvent Reservoirs* in the *Operating Instructions* for the pump or Solvent Rack.)
3. Place the wash liquid reservoir in the tray of the Solvent Rack.
4. Connect the long tube from the Online Degas Wash kit to the syringe valve (→ Fig. 13, page 56).
5. Connect the free end of the tube with the Tee piece from the Online Degas Wash kit.
6. Disconnect the tube from the degasser outlet to the pump on the proportioning valve (or pump inlet, depending on the pump type). Reconnect the tube from the degasser outlet to the Tee piece.
7. Connect the Tee piece to the proportioning valve or pump inlet, using the short tube from the Online Degas Wash kit.

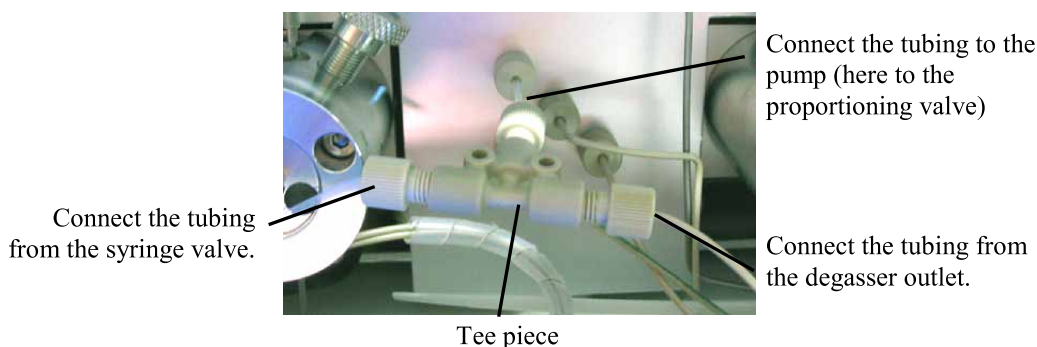


Fig. 14: Example for connecting the wash liquid via the pump

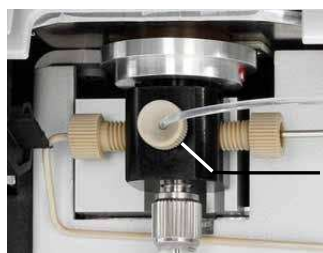
8. Prime the syringe until all air bubbles are gone (→ page 60).

### 4.3.2 Connecting the Wash Liquid Bottle

If it is not possible to degas the wash liquid online in the UltiMate 3000 system, install the 125 mL wash liquid bottle from the accessories kit. The wash liquid bottle is installed in the sample compartment. The holding clip on the bottle (→ Fig. 16) is preinstalled at the factory.

1. Fill the bottle with an appropriate wash liquid. Before using the wash liquid, degas it either in an ultrasonic bath or on a continuous basis with a vacuum filtration device.
2. Verify that the wash liquid line is installed in the wash liquid bottle, through the opening in the reservoir cap, and that it extends deep enough into the bottle, preferably to the bottom. (You can easily check this by holding the bottle against the light.)
3. Connect the free end of the line to the syringe valve (→ Fig. 15).

**i Tip:** To prevent air from entering the system, verify that the tube is completely filled with the wash liquid *before* you connect the tube to the syringe valve. To fill the tube with the liquid, cover the ventilation hole in the bottle with your thumb while squeezing the bottle. Pressure builds up in the bottle, thus filling the tube with the liquid.



Connect the wash liquid bottle here.

Fig. 15: Connecting the wash liquid reservoir to the syringe valve

4. Insert the assembly of wash liquid bottle and holding clip into the holder in the sample compartment. The holding clip must lock in place.



Wash liquid bottle with holding clip



Holder for wash liquid bottle



Fig. 16: Installing the wash liquid bottle in the autosampler

5. Prime the syringe until all air bubbles are gone (→ page 60).

To refill the wash liquid bottle or to exchange the wash liquid, hold the bottle including the holding clip and push both parts vertically toward the top (avoid tilting). The holding clip disengages. Remove the bottle including the holding clip from the autosampler.

**i** **Tip:** If more wash liquid is required for your application, connect a longer tube (with flanged end for the valve fitting) and place a larger reservoir beside the autosampler or into the tray of the Solvent Rack. (You can use, for example, the tubing from the Online Wash Degas Kit, which is included in the accessories kit.) To fill the longer tube, you may have to repeat the priming procedure several times.

#### 4.4 Connections on the Syringe Valve

On the syringe valve, verify that the buffer loop, syringe, wash port supply tubing, and wash liquid line are properly connected. If they are not, tighten the connections more.

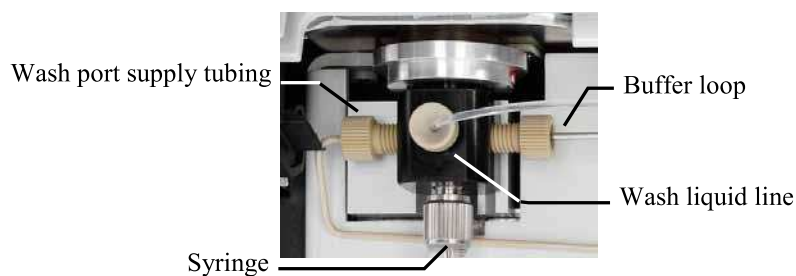


Fig. 17: Connections on the syringe valve

If you tightened the syringe or wash liquid connection, prime the syringe to remove air bubbles trapped in the syringe, syringe valve, and wash liquid lines (→ page 60).

If you tightened the buffer loop, perform a buffer loop wash cycle to remove air bubbles trapped in the buffer loop. Perform the wash cycle either from Chromeleon by performing the **WashBufferLoop** command or from the autosampler display by selecting **Buffer loop wash** on the **Control** menu.

## 4.5 Connecting Drain Tubing

To discharge liquid leaks and waste, the autosampler has two or three drain ports at the bottom right of the instrument (depending on the autosampler version).

- The autosampler without sample thermostating option has *two* drain ports. The syringe waste, wash waste, and liquid leaks are routed inside the autosampler to the drain ports.
- The autosampler with sample thermostating option has *three* drain ports. The syringe waste, wash waste, and liquid leaks are routed inside the autosampler to the front ports. Condensation that collects in the carousel is routed to the rear port.

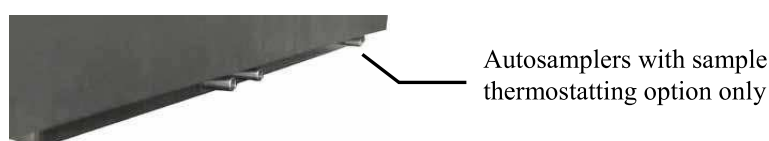


Fig. 18: Drain ports

Direct liquid leaks to waste via the drain system of the UltiMate 3000 system, using the components from the drain kit. The kit is shipped with the pump of the UltiMate 3000 system and can be ordered separately (part no. 6040.0005). The kit includes all required components and detailed installation instructions.

## 4.6 Removing Air Bubbles from the Syringe (Priming)

Air bubbles in the syringe may considerably affect the measurement results. To prime the syringe and remove air bubbles trapped in the syringe, select one of the following alternatives:

- Prime the syringe from Chromeleon.
- Prime the syringe from the autosampler display.

During the prime cycle, all capillaries and tubing connected to the syringe valve are filled and flushed with the wash liquid.

### To prime the syringe from Chromeleon

1. In Chromeleon, open the **Commands** dialog box for the autosampler.
2. Under **Sampler**, click **PrimeSyringeNumber**. Enter how often the syringe is filled and emptied during the prime cycle.
3. Execute the **PrimeSyringe** command until the air is completely removed from the syringe (no air bubbles to be seen). Use degassed wash liquid if necessary.
4. If you cannot remove the air from the syringe, see the **Troubleshooting Tip** below.

### **To prime the syringe from the autosampler display**

1. Show the function keys and select **Prime**.
2. Prime the syringe until the air is removed completely (no air bubbles to be seen). Use degassed wash liquid if necessary.
3. If you cannot remove the air from the syringe, see the **Troubleshooting Tip** below.

### **Troubleshooting Tip**

1. Remove the syringe as described in Replacing the Syringe (→ page 120).
2. Fill a beaker with wash liquid or a mixture of isopropanol and water (50:50).
3. Place the threaded end of the syringe into the beaker.
4. Push the plunger completely into the syringe body and move the syringe several times rapidly to dislodge any air bubbles that might have gathered at the syringe inlet.
5. Fill the syringe several times completely. Push the plunger up and pull down rapidly with short movements to dislodge the bubbles.
6. Fill the syringe completely. Hold the syringe vertically and push a small amount of liquid out the top to make sure that no air is present.
7. Reinstall the syringe as described in Replacing the Syringe (→ page 120).
8. Perform a wash cycle from Chromeleon by selecting the **Wash** command or from the autosampler display by showing the function keys and selecting **Wash** or by selecting **Wash** on the **Control** menu.

## 4.7 Installing and Loading the Sample Rack

The autosampler is designed to enable easy sample loading. For information about the available vial trays, see the table on page 28.



**Warning:**

To avoid personal injury, do not reach inside the sample compartment during a running analysis.



**Avertissement:**

Afin d'éviter des blessures corporelles, ne mettez pas la main à l'intérieur du compartiment à échantillons lorsqu'une analyse est en cours.

1. Move the carousel cover to the utmost left.
2. Rotate the segment of interest (red, green, or blue) to the front. Select one of the following alternatives:
  - Manually turn the carousel until the segment is in front.
  - Show the function keys and select **Rotate** until the segment is in front.
  - On the **Control** menu, select **Rotate**, and then select **R**, **G**, or **B**.
  - In Chromeleon, open the **Commands** dialog box, select **InitiateChangeVial**, and then click **BlueTray** (**GreenTray** or **RedTray**) on the **Tray** list.
3. *If you want to use a well plate*  
Install the well plate onto the vial rack, aligning the well plate on position A1. Press the well plate onto the vial rack until it locks into position (→ Fig. 19).



Fig. 19: Installing a well plate on a vial rack

4. Insert the vial tray (or the rack with well plate) in the carousel (→ Fig. 20). Make sure that the pins on the carousel bottom lock in the rack bottom.

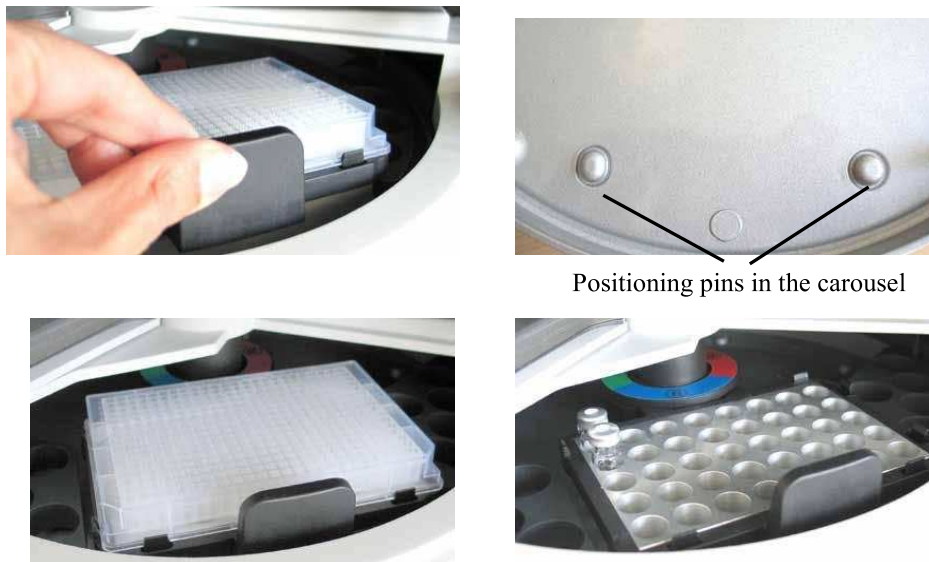


Fig. 20: Top: Inserting a sample rack (here with well plate)  
Bottom: Carousel view (left: rack with well plate; right: rack with vials)

As a standard, each segment also accommodates one 5-position vial holder for 10 mL vials, such as reagent vials. If you operate the carousel *as an exception without* these holders, be sure to align the positioning bracket of the tray with the right end of the segment color.

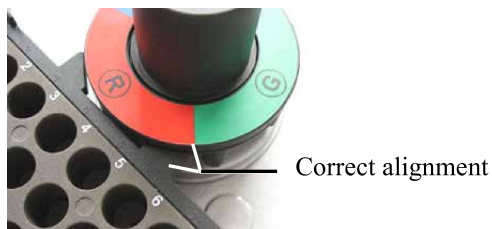


Fig. 21: Sample rack alignment

5. Load the tray with the appropriate vials if applicable (→ page 29).
6. Move the carousel cover back to the right until contact is established to the needle arm.
7. *When the autosampler is operated from Chromeleon*
  - a) In Chromeleon, check and change the sample container settings for the three segments if necessary (→ page 87). The needle might be damaged if the installed sample containers do not match the settings in Chromeleon.
  - b) Adapt the **SampleHeight** if necessary (→ page 93). Pay special attention to the information about **SampleHeightOffset** on page 94.

## 4.8 Loading the 5-Position Vial Holder

When the autosampler is shipped, each color-coded segment in the carousel also accommodates one 5-position vial holder for 10 mL vials, for example, reagent vials. Load the holders with the appropriate 10 mL vials (→ page 29).

As an alternative, you can load the holders also with 2 mL vials. In this case, you have to install the adapter (part no. 6820.4092) first.



**Warning:** To avoid personal injury, do not reach inside the sample compartment during a running analysis.



**Avertissement:** Afin d'éviter des blessures corporelles, ne mettez pas la main à l'intérieur du compartiment à échantillons lorsqu'une analyse est en cours.

1. Move the carousel cover to the utmost left.
2. Rotate the segment of interest (red, green, or blue) to the front. Select one of the following alternatives:
  - Manually turn the carousel until the segment is in front.
  - Show the function keys and select **Rotate** until the holder is in front.
  - On the **Control** menu, select **Rotate**, and then select **R**, **G**, or **B**.
  - In Chromeleon, open the **Commands** dialog box, select **InitiateChangeVial**, and then click **BlueVials** (**GreenVials** or **RedVials**) on the **Tray** list.
3. Load the holder with the appropriate vials (10 mL or 2 mL) (→ page 29).
4. Move the carousel cover back to the right until contact is established to the needle arm.
5. *If the autosampler is operated from Chromeleon*  
Check and adapt the **ReagentLiquidHeight** if necessary (→ page 93). Pay special attention to the information about **SampleHeightOffset** on page 94.  
If you are using 2 mL vials, you *have* to adapt the value for **SampleHeightOffset\_T** (→ page 94) to avoid damage to the needle.

When loading the vial holder, install vials of the same type in all five positions.



## 4.9 Equilibrating the System

Before using the autosampler for sample analysis, equilibrate the UltiMate 3000 system:

1. Pump the starting solvent through the entire system until the system is free of any other liquid composition.
2. Heat or cool all temperature-controlled devices to the temperature required for the application.
3. Set the detector wavelengths and turn on the lamps.
4. Monitor the pump pressure and verify that the reading is correct for the application and is stable.
5. Monitor the detector signal and verify that the baseline signal is at the expected reading for your application and is stable.

Perform system equilibration in Chromeleon or select the required commands and parameters on the front panel menus of the instruments.

### To equilibrate the system from Chromeleon

- Select and perform the operating commands and parameters from the **Commands** dialog box.
- Create and run an equilibration program to automate the process (→ page 75).
- Use the SmartStartup Wizard to create and run the equilibration program (see below).

### To create the equilibration program with the SmartStartup Wizard

The SmartStartup Wizard in Chromeleon guides you through the process of creating and running an equilibration program.

1. To open the wizard, select **SmartStartup** on the **Batch** menu.
2. Follow the instructions as they appear on each page of the wizard. For additional information about a page, click **Help**.
3. After you finish the wizard, Chromeleon
  - ◆ Generates an equilibration program and sequence
  - ◆ Opens the equilibration control panel for the instruments in the timebase (→ Fig. 22, page 66)
  - ◆ Opens the **Start Batch on** dialog box

Click **Start** to begin equilibration.

The equilibration panel shows the equilibration status of each instrument in the system.

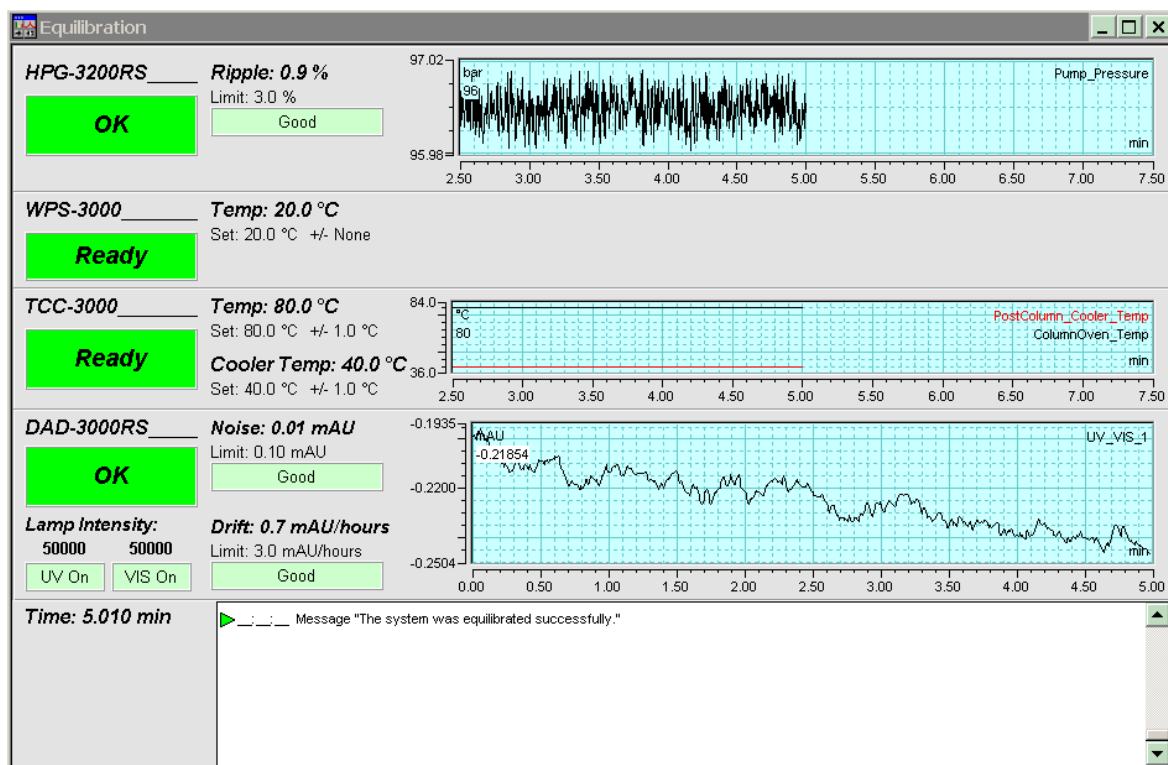


Fig. 22: Equilibration panel

### To equilibrate the system from the front panel menus

Select and perform the operating commands and parameters on the front panel menus of the instruments. For information about the autosampler menus, see section 5.5.2 (→ page 78). For information about the menus of other system modules, see the *Operating Instructions* for the module.

## 5 Operation and Maintenance

The autosampler can be controlled from the Chromeleon Chromatography Management System. For details, see section 5.4 (→ page 71).

In addition, function keys and menus on the autosampler display allow you to perform certain actions directly from the autosampler, for example during initial installation or for diagnostics and maintenance work. For example, you can

- Perform certain functions (rotate the carousel)
- Execute certain commands (wash, approach service positions)
- Set parameters (leak sensor mode, target temperature for sample thermostating)
- View diagnostic information
- View and change the autosampler configuration

For details, see section 5.5 (→ page 77).

### 5.1 Power-Up

To start the autosampler for the first time, turn on the main power switch on the rear panel of the autosampler. The following sequence of events occurs when the autosampler is powered up:

- For a short time, general information about the autosampler appears on the autosampler display: device type, serial number, bootloader and firmware versions.
- The autosampler runs a series of internal tests during which all of the main components are checked. When testing is complete and has been successful, the initial screen changes to the status screen (→ page 68).
- If an error is detected, the autosampler is not ready for analysis. The **Status** LED on the front panel changes to red and a message appears on the autosampler display. If the autosampler is operated from Chromeleon, the message is logged also in the Chromeleon Audit Trail. Turn off the autosampler, take appropriate remedial action (→ page 103), and turn on the autosampler again.

For routine operation, leave the main power switch on. For routine on/off control, use the standby button on the front of the autosampler (→ page 24). Press and hold the button for one second to allow the autosampler to change the mode. Turn the main power switch off when instructed to do so, for example, before performing a service procedure.

## 5.2 Status Screen

If the self test was successful, the initial screen changes to the status screen.

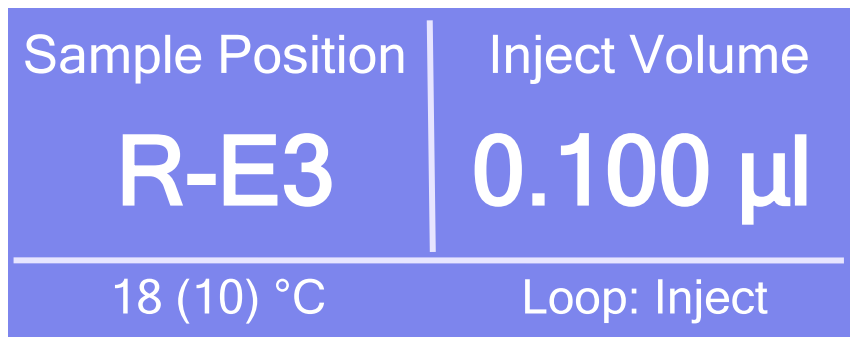


Fig. 23: Status screen

The status screen shows the following information:

- Sample position  
For information about the sample position, see page 69.
- Injection volume
- *Autosamplers with sample thermostating option only*  
Actual temperature and target temperature (in brackets) for sample thermostating
- Valve position (Loop: Inject or Load)

You can adapt the screen brightness and contrast to your requirements if necessary (→ page 89).

### 5.3 Sample Positions

The segments in the carousel are color-coded: R for red, G for green, and B for blue. This information is part of the sample position.

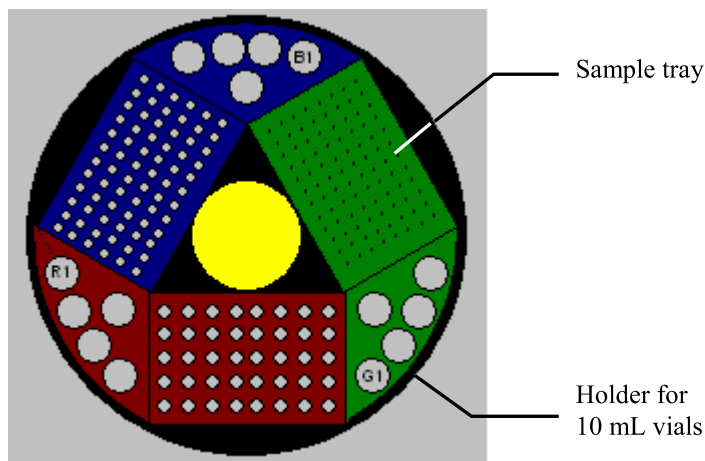


Fig. 24: Sample position (here: rack preview from Chromeleon)

For details about the vial positions on a tray, see below. For information about the positions in the 5-position vial holder, see page 70.

**i** **Tip:** The autosampler supports automatic detection of vials and well plates (→ page 96).

#### Sample Positions for vials and well plates

The character defining the segment that accommodates the sample container comes first (R, G, or B), followed by a letter and a digit, as in a system of coordinates. The letters specify the individual rows from the inner to the outer row. The digits specify the position of the sample in the row. The numbering is from the left to the right.

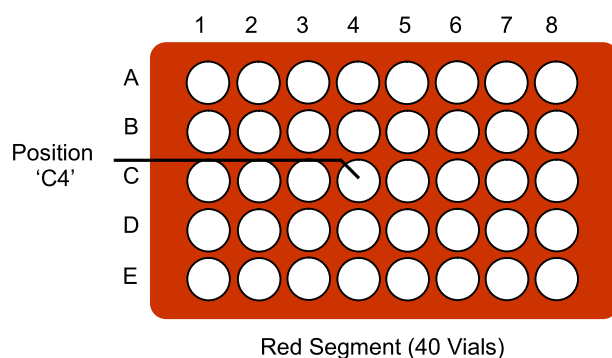


Fig. 25: Example for sample numbering (here: 40-vial tray)

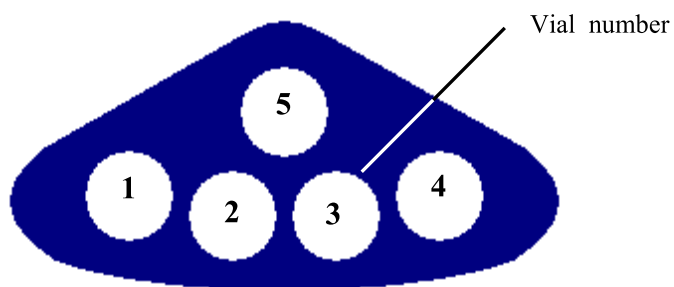
**Example**

Sample position R-C4 (RC4 in Chromeleon) indicates that the vial is in the

- red segment (R)
- third row (C) in the segment
- fourth position from the left (4) in the row

**Positions in the 5-Position Vial Holder**

For the 10 mL vials, the character defining the segment that accommodates the vial comes first (R, G, or B), followed by a digit (1-5).



*Fig. 26: Positions in the 5-position vial holder*

**Example**

Position B3 indicates that the vial is in the

- blue segment (B)
- third hole (3)

## 5.4 Operating the Autosampler from Chromeleon

Before you begin, verify that


1. The Chromeleon software is installed on the computer and the license code is entered.
2. The autosampler is connected to the Chromeleon computer via a USB connection.
3. The autosampler is set up in Chromeleon (→ page 42).

Before you can operate the autosampler from Chromeleon, you have to connect the timebase in which the autosampler is installed to the Chromeleon client program (→ page 71).

Two modes of software control are available:

- *Direct control* with the parameters and commands in the **Commands** dialog box (F8 box) or on a control panel (→ page 72)
- *Automated control* with a control program (PGM) (→ page 75)

### 5.4.1 Connecting to Chromeleon

1. Start the Chromeleon **Server Monitor** and Chromeleon Server if they are not already running (→ page 42).
2. Start the Chromeleon client by clicking the Chromeleon icon  on the desktop.  
  
If the Chromeleon icon is not on the desktop, click **Start** on the taskbar, point to **Programs** (or **All Programs**, depending on the operating system), point to **Chromeleon**, and then click **Chromeleon**.
3. Connect the Chromeleon client to the timebase in which the autosampler is installed. For details about how to do this from the **Commands** dialog box, see page 72. For details about how to do this on a control panel, see page 73.

When the autosampler is correctly connected to Chromeleon:

- The **Connected** LED on the front panel is green.
- Front panel input is disabled. However, you can still rotate the carousel via the **Rotate** key.
- Functions for estimating the lifetime of consumables and monitoring and recording service and (re)qualification information are provided (→ page 91).

- Diagnostic tests are provided to check the performance of certain autosampler components and the overall performance of the instrument (→ page 92).
- The **Standby** button on the front panel remains active.

Before turning off the autosampler by the main power switch, always **disconnect** the module in Chromeleon.

### 5.4.2 Direct Control

With direct control, you select operating parameters and commands in the **Commands** (F8) dialog box. Direct commands are executed as soon as they are entered. For routine operation, most parameters and commands are available also on a control panel.

#### To open the Commands dialog box for the autosampler

1. Open a control panel (any panel is possible). Open the Chromeleon Browser and double-click a control panel in the **Dionex Templates/Panels** folder.
2. Connect the control panel to the timebase in which the autosampler is installed. On the **Control** menu, select **Connect to Timebase**, and then select the timebase on the **Timebase** tab. For information about the **Timebase** dialog, click **Help**.



**Tip:** The **Control** menu is visible only when a control panel is already open.

3. Press the F8 key or select **Command** on the **Control** menu.
4. To see the parameters and commands that are available for the autosampler, click the plus sign beside **Sampler**.

The commands and parameters that are available in the dialog box vary, depending on the

- ◆ Chromeleon version
- ◆ Options selected in the **Properties** dialog for the autosampler (→ page 45)
- ◆ Display filter level (**Normal**, **Advanced**, or **Expert**)



5. Change the display filter level if necessary. Right-click in the commands list and select the filter level on the menu.

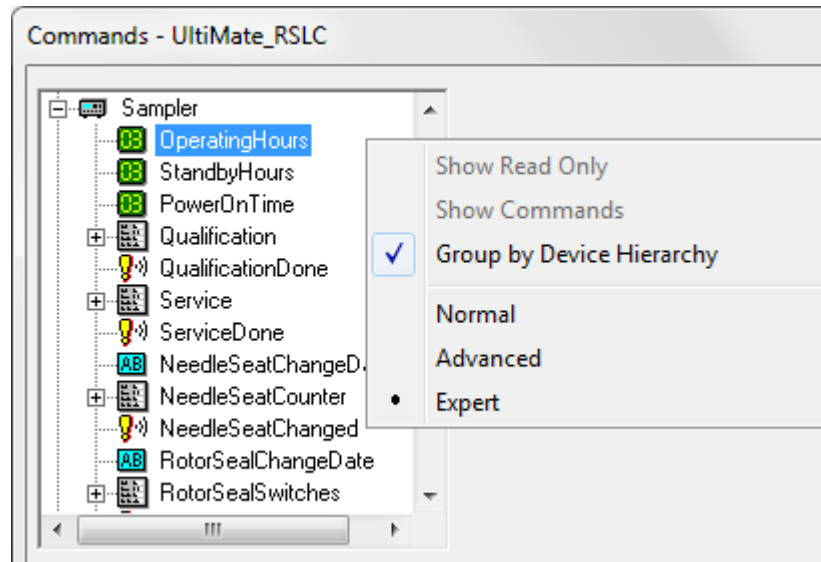


Fig. 27: Commands dialog box

6. Verify that the autosampler is connected to Chromeleon. If it is not, select **Connect**.

For a list of the commands and properties that are supported for the autosampler, see the *Chromeleon Help*. In addition to the autosampler commands and parameters, the **Commands** dialog box provides access to all commands and parameters that are available for all devices installed in the selected timebase.

### To open a control panel

1. On the **View** menu, click **Default Panel Tabset** or click the corresponding icon on the toolbar , and then connect to the Chromeleon server.

Chromeleon creates centralized control panels, called panel tabsets (→ Fig. 28, page 74), for all timebases available on the Chromeleon server. A panel tabset provides control panels for the individual instruments in a timebase and, in addition, one or more panels for performing system-wide functions, for example, creating and running sequences. For more information about panel tabsets, see the *Chromeleon Help*.

2. On the **Panel Tabset** for your timebase, click the **Sampler** page (→ Fig. 28).

3. Verify that the autosampler is connected to Chromeleon (the LED next to the **Connect** button is green). If it is not, click **Connect**.

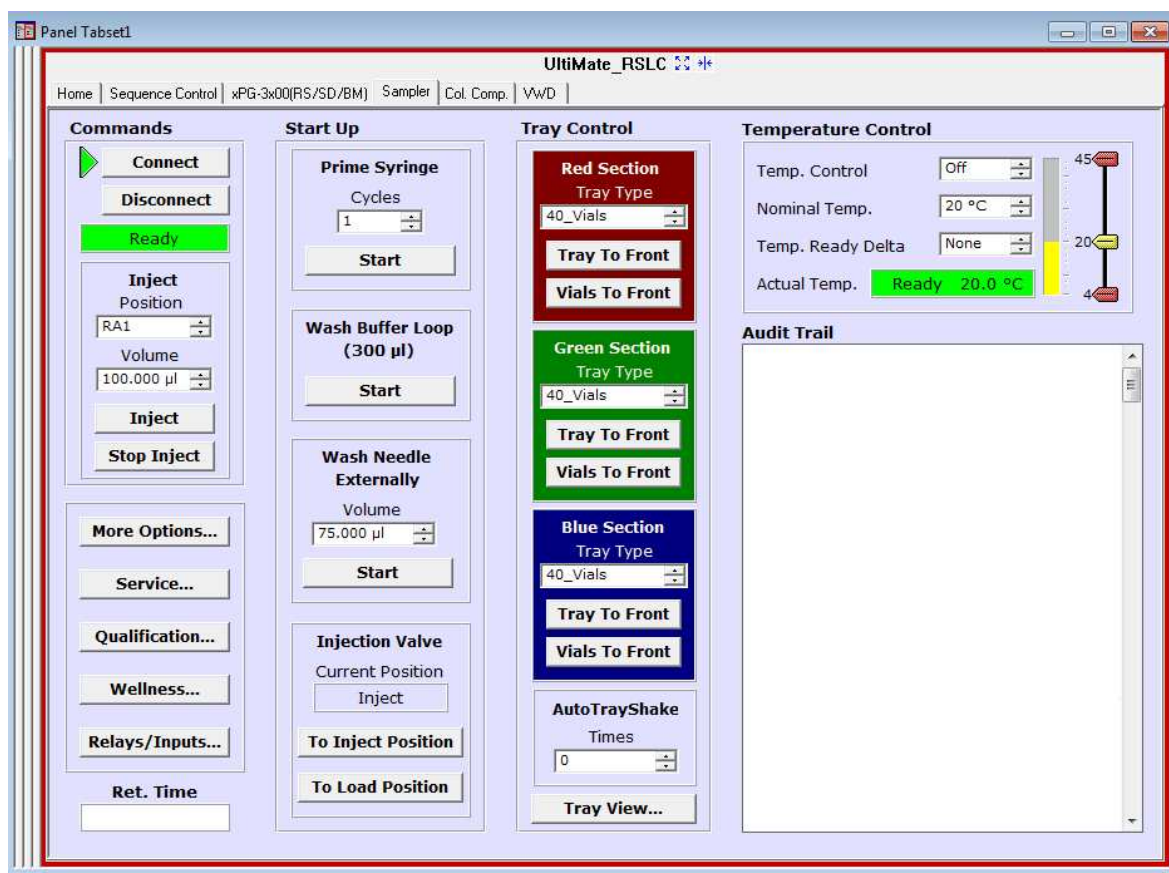


Fig. 28: Autosampler Control Panel on the Panel Tabset

The control panel provides access to the operating parameters and commands required for routine operation of the autosampler. Additional functions are available in the **Commands** dialog box. To open the **Commands** box from the panel tabset, select **Command** on the **Control** menu.

### 5.4.3 Automated Control

With automated control, you create a program file (PGM) for automated operation of the autosampler. You can create programs automatically with the help of a software wizard or manually by editing an existing program.

In addition to programs for sample analysis, you can also create programs for special purposes, for example, programs for sample preparation (→ page 97), programs to automate system shutdown (→ page 100), or programs to ensure that the system automatically restarts operation as desired after a power failure. For more information about these programs, see the *Chromeleon Help*.

#### To create a program with the Program Wizard

1. On the **File** menu, select **New**, and then select **Program File**.

The wizard guides you through program creation. On each wizard page, accept or change the settings as appropriate. For additional information about a page, click **Help**.

2. After you finish the wizard, Chromeleon automatically creates the program.
3. To start the program, follow the steps on page 76.

#### To create a program manually

1. Open an existing program.

Select and double-click the program you want to open.

—or—

On the **File** menu, select **Open**. In the dialog box, select **Program** on the **Object of Type** list and select the program.

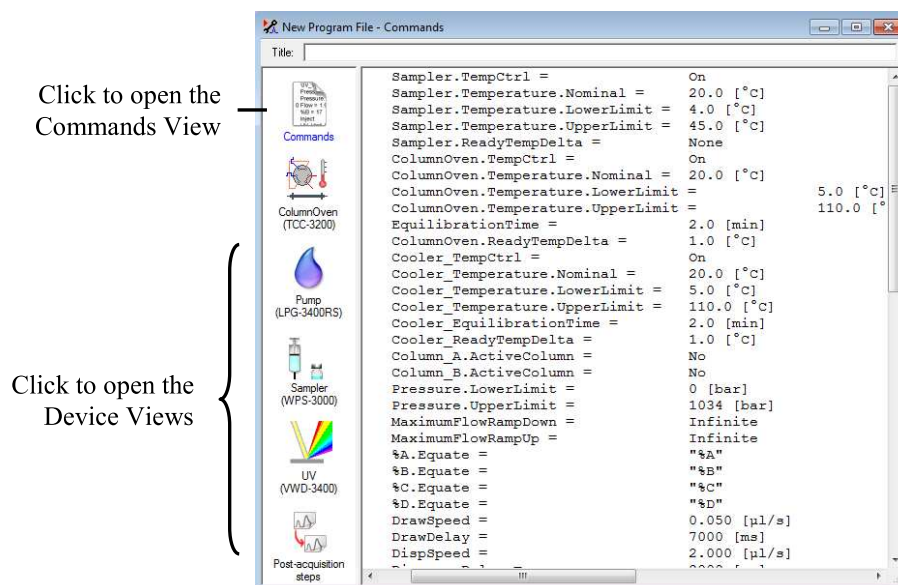


Fig. 29: Chromeleon program file (here: program shown in the Commands view)

2. Change the program settings as needed.

The easiest way is to edit a program in the Device Views (→ Fig. 29). Click a device icon and change the settings on the device pages. Editing the program in the Device Views ensures correct command syntax.

If you cannot edit a certain parameter in the Device View, click **Commands** to open the Commands View. The Commands View shows the entire program, listing the control commands in chronological order. Edit the parameter of interest or enter a new parameter. For more information, see the *Chromeleon Help*.

3. To start the program, follow the steps below.

### **To start a program**

#### *Program for sample analysis*

1. Create a sample list (sequence). A sequence must include the program and a method for evaluating the sample data (for example, for peak identification, area determination, and amount determination).
2. Assign the program and method to each sample on the list.
3. Add the sequence to the batch and start the batch.

For information about each of the above steps, see the *Chromeleon Help*.

#### *Other programs*

Add the program to the batch and start the batch.

## 5.5 Display Screens (Function Keys and Menus)

Via the function keys and menus that are available on the autosampler display, you can make settings or execute commands directly from the autosampler. For information about the function keys, see section 5.5.1 and page 79. For information about the menus, see section 5.5.2 (→ page 78).

### 5.5.1 Showing the Function Keys

Four white spots on the front panel mark the positions of four function keys: **Menu**, **Rotate**, **Wash**, and **Prime**. To show the keys, touch the position of the utmost left spot on the autosampler display with the menu pen (part no. 6300.0100). The menu pen is included in the autosampler shipment.



Fig. 30: Showing the function key menus

The function keys replace the information in the bottom line of the status screen. If no key is selected, the bottom line of the status screen is restored after about 5 seconds.

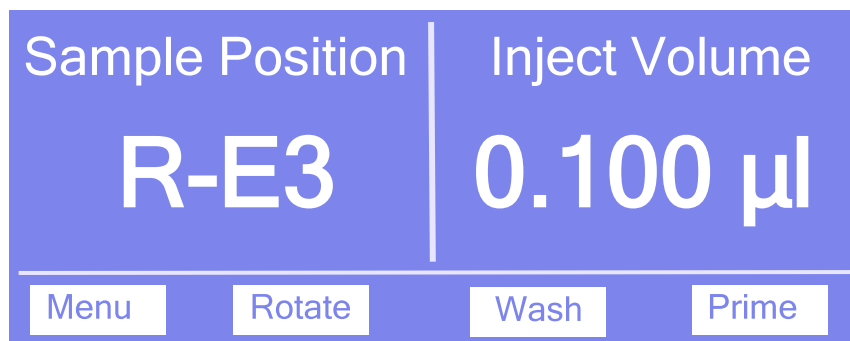


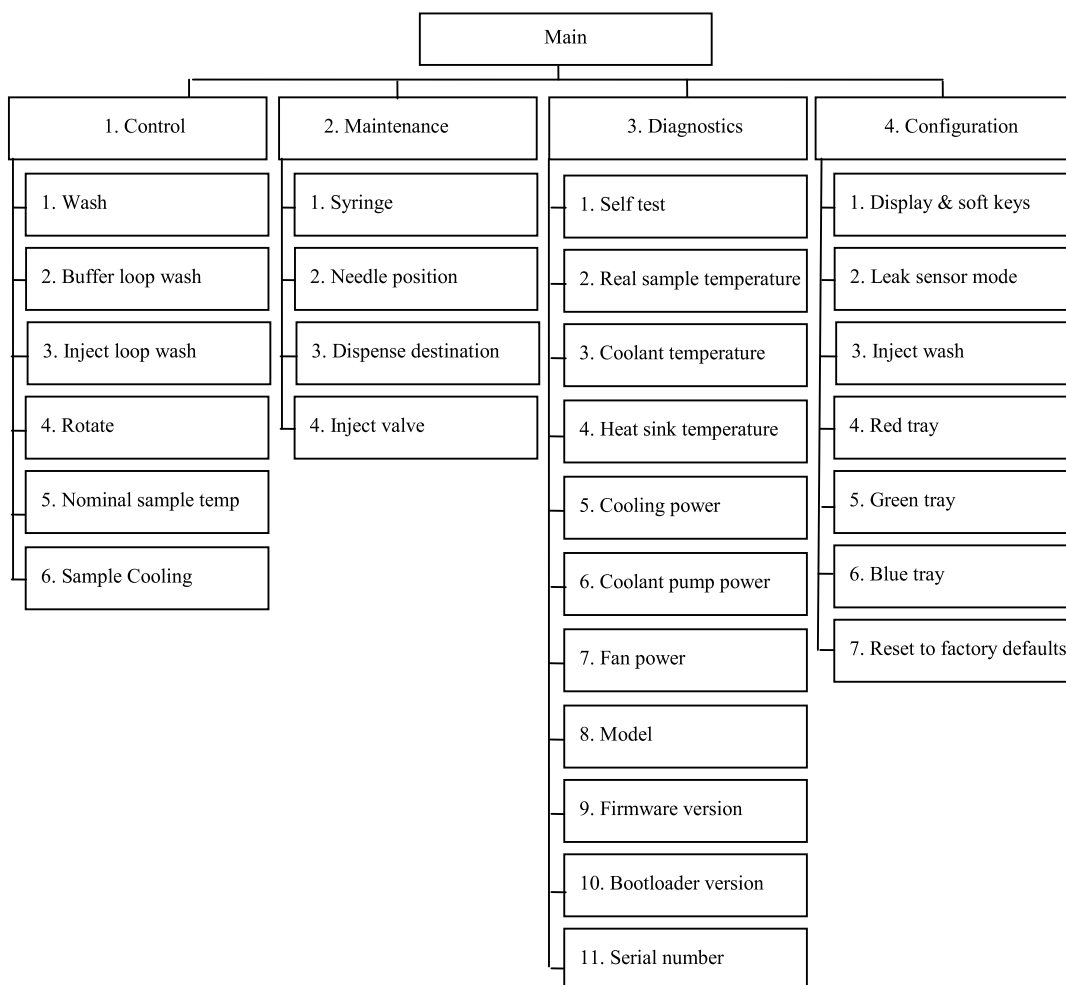
Fig. 31: Function keys

To ...	Select ...
Open the <b>Main</b> menu (→ page 80).	Menu
Rotate the carousel to the next segment. The needle withdraws from the vial first if necessary.	Rotate
Start a wash cycle. In the wash port, the needle is rinsed from the outside with the wash liquid and dried with air from the membrane pump afterward. The wash volume is the volume specified under <b>Wash</b> on the <b>Control</b> menu (→ page 81).	Wash
Remove air bubbles from the syringe valve and syringe. During the prime cycle, liquid is drawn and dispensed several times. For more information about how to prime the syringe, see section 4.6 (→ page 60).	Prime

Front panel input is disabled when the autosampler is connected in Chromeleon. However, you can still rotate the carousel via the **Rotate** key.

### 5.5.2 Autosampler Menus

Fig. 32 shows an overview of the autosampler menus. For information about the general menu layout and structure, see page 79. For information about the commands and parameters that are supported by the menus, see sections 5.5.2.2 through 5.5.2.6 (→ page 80 and following pages).



*Fig. 32: Menu structure  
(here for autosampler with sample thermostating option)*

### 5.5.2.1 General Menu Layout and Structure

In general, the menu layout is as follows:

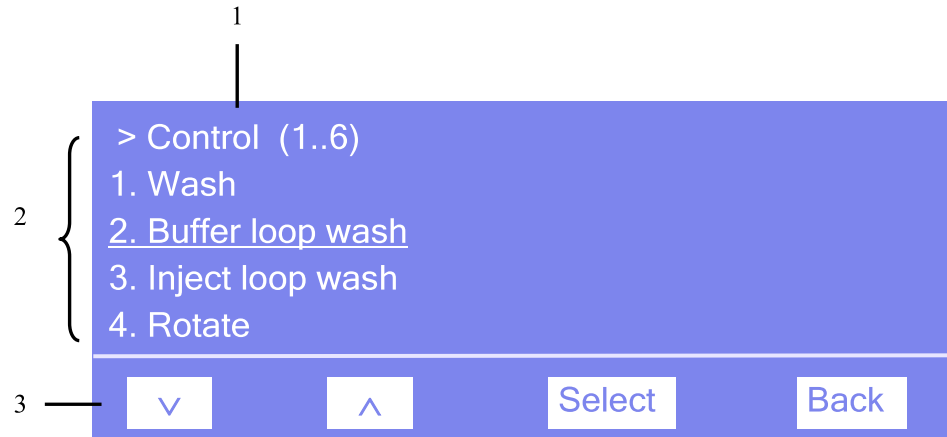


Fig. 33: Menu layout (here: Control menu)

No.	Description
1	Reports the menu name and the number of items on the menu list.
2	The menu items appear on a list and are numbered consecutively. The selected item is underlined.
3	Navigation bar

Select an item with the arrow up or down key—the selected item is underlined. Confirm your selection with **Select**. **Back** returns you to the previous menu level.

The selected menu item or parameter determines which keys appear on the navigation bar:

To ...	Select...
Return to the previous entry on a list. If the list contains 5 or more items, you can use the arrow up key to scroll up through the list, after reaching the first line (→ <b>Key autorepeat</b> , page 83).	^
Increment numerical values.	^
Proceed to the next entry on a list. If the list contains 5 or more items, you can use the arrow down key to scroll down through the list, after reaching the forth line (→ <b>Key autorepeat</b> , page 83).	v
Proceed to the next figure in a number. Any decimal point is skipped.	>
Confirm the selection and activate the input field if applicable. If an item is read-only, the <b>Select</b> key will not be available.	Select
Return to the previous menu level.	Back
Perform the command.	Execute
Confirm the selection or input.	OK
Cancel the action and restore the last value.	Cancel
<b>Note:</b> Depending on the selected option, specific keys may replace these general keys.	

If an error occurs, one or more messages appear on the autosampler display. In this case, the **Prev**, **Next**, and **Clear** keys appear on the navigation bar.

To ...	Select ...
Return to the previous message.	Prev
Proceed to the next message.	Next
Remove the message from the display.	Clear

### 5.5.2.2 Main Menu

The **Main** menu provides top-level access to the menu structure. To open the **Main** menu, show the function keys and select **Menu** (→ page 77).

From the **Main** menu, you can open the following menus:

- **Control**  
On the **Control** menu, you can make the different settings for autosampler operation (→ page 81).
- **Maintenance**  
On the **Maintenance** menu, you can make the settings required for the maintenance procedures and perform the related commands (→ page 82).
- **Diagnostics**  
The **Diagnostics** menu provides information for diagnostic purposes (read-only). In addition, you can perform a self-test for the autosampler (→ page 82).
- **Configuration**  
The **Configuration** menu provides information about the autosampler configuration and allows you to make the required settings or perform the related commands (→ page 83).

The autosampler type determines which commands and parameters are available on the menus.



### 5.5.2.3 Control Menu

On the **Control** menu, you can make the settings for autosampler operation. You can specify, for example, the wash volume, start different wash cycles, and rotate the carousel to move the segment of interest to the front.

To ...	Select ...
Specify the wash volume and start the wash cycle. The needle is rinsed from the outside (in the wash port) with the wash liquid and dried with air from the membrane pump afterward.	Wash
Specify the volume for washing the buffer loop and starting the wash cycle for the buffer loop. The wash liquid is drawn by the syringe and directed to waste through the injector waste capillary, passing the buffer loop and injection valve in the Inject position.	Buffer loop wash
Specify the wash volume and start the wash cycle. The needle is rinsed from the inside. The wash liquid is drawn by the syringe and directed to waste, passing the buffer loop, injection valve in the Load position, sample loop, and needle. Liquid that remains in the sample loop is injected.	Inject loop wash
Select a segment (R = red, G = green, B = blue) and move it to the front. The vial tray and the 5-position holder of this segment are alternately moved to the front. The needle is withdrawn from the vial or well first if necessary.	Rotate
Set the temperature for sample thermostating.	Nominal sample temp.
Turn sample thermostating on or off.	Sample cooling

#### 5.5.2.4 Maintenance Menu

On the **Maintenance** menu, you can make the settings required for the maintenance procedures and select the related commands.

To ...	Select ...
Move the syringe up or down and show the volume that is actually in the syringe.	Syringe
Move the needle down or into the maintenance position.	Needle position
Set the position to which the wash liquid is directed.	Dispense destination
Switch the injection valve into the selected position (Inject or Load).	Inject valve

#### 5.5.2.5 Diagnostics Menu

The **Diagnostics** menu provides information for diagnostics purposes (read-only). In addition, you can run a self test.

To ...	Select ...
Run a self test. If an error or mechanical fault is detected, the <b>Status</b> LED on the front panel changes to red and a message appears on the front panel display	Self test
See the current sample temperature.	Real sample temperature
See the coolant temperature.	Coolant temperature
See the heat sink temperature.	Heat sink temperature
See the load of cooling power (in per cent).	Cooling power
See the load of the cooling pump (in per cent).	Coolant pump power
See the load of the fan (in per cent).	Fan power
See the autosampler model.	Model
See which firmware version is installed.	Firmware version
See the bootloader version.	Bootloader version
See the serial number of the autosampler.	Serial number

### 5.5.2.6 Configuration Menu

The **Configuration** menu provides information about the autosampler configuration and allows you to make the required settings or change the settings.

To ...	Select ...
<p>Set the display and function key parameters:</p> <p><b>Brightness</b>—sets the screen brightness. The input is in per cent.</p> <p><b>Contrast</b>—sets the screen contrast. The input is in per cent.</p> <p><b>Key sound</b>—sets whether an acoustic beep sounds when you select a function key: <b>On</b>—yes or <b>Off</b>—no.</p> <p><b>Key autorepeat</b>— sets whether the keystroke is automatically repeated when you remain on a key for a longer period, for example, to change a value quickly (<b>On</b> = yes or <b>Off</b> = no).</p>	Display & soft keys
<p>Set whether leak detection is performed and how you are alerted in case of an alarm:</p> <p><b>Enabled</b>—activates leak detection. When a leak is detected, a message appears on the autosampler display and a beep sounds.</p> <p><b>Silent</b>—activates leak detection. When a leak is detected, a message appears on the autosampler display, but no beep sounds.</p> <p><b>Disabled</b>—deactivates leak detection.</p>	Leak sensor mode
<p>Specify whether a wash cycle is performed with the injection command and when it is performed:</p> <p><b>Before inject</b>—performs a wash cycle <i>before</i> the sample is drawn (and thus, <i>before</i> the injection); the sample needle does not contain sample.</p> <p><b>After inject</b>—performs a wash cycle <i>after</i> the sample has been drawn (and before the sample needle moves to the injection port); the needle is rinsed from the outside.</p> <p><b>Before &amp; after</b>—performs two wash cycles: one <i>before</i> the sample is drawn (the sample needle does not contain sample) and one <i>after</i> the sample has been drawn (the needle contains sample).</p> <p><b>No wash</b>—performs no wash cycle.</p>	Inject wash
<p>Set which sample containers are installed in the related segment.</p>	Red (Green, Blue) tray
<p>Restore the factory defaults.</p> <p>In the <b>Reset to factory defaults?</b> dialog box, select <b>OK</b> to confirm the restore or select <b>Cancel</b> to keep your settings.</p>	Reset to factory defaults

## 5.6 Settings for Operating the Autosampler

This section provides information about settings and functions that should be considered for operating the autosampler:

To learn more about ...	See page ...
Linking the autosampler to the pump	See further down
Synchronizing the Inject command with the pump strokes	85
Turning on sample thermostating	86
Changing the carousel configuration	87
Setting the injection parameters and starting the injection	87
Detecting liquid leaks	89
Adjusting the screen brightness and contrast	89
SmartStartup and SmartShutdown	90
Recommendations for operation	90

Note also the special functions that are available in Chromeleon (→ page 91).

### 5.6.1 Linking the Autosampler to the Pump

If the UltiMate 3000 system includes an UltiMate 3000 series pump, you can specify to which pump the autosampler is linked. Always specify a pump because this setting

- Indicates which pump delivers the flow. The information is important if you want to operate the system in bypass mode (→ page 17).
- Allows synchronizing the injection command of the autosampler with the strokes of a DGP-3600 or LPG-3400 low-pressure gradient pump (→ section 5.6.2).

In the **Server Configuration** program, select the pump to which the autosampler is linked by default:

1. Start the **Server Configuration** program (→ page 44).
2. Right-click the autosampler in the timebase and click **Properties** on the menu.
3. On the **Segments / Pump Link** page, on the **Flow through sampler is delivered by pump(s)** list, select the pump to which the autosampler is linked (→ page 47). This setting is the standard setting.

## 5.6.2 Synchronizing the Inject Command with the Pump Strokes

Only if the UltiMate 3000 system includes a DGP-3600 or LPG-3400

**i** **Tip:** If you want to link a LPG-3400XRS pump *or* if you want to link a LPG-3400XRS *and* a second pump to the autosampler, see the *Operating Instructions* for the LPG-3400XRS pump for a detailed description of the required settings.

Synchronization of the time of injection with the strokes of the pump will be possible only when you link the autosampler to a DGP-3600 or LPG-3400 pump in the Chromeleon **Server Configuration** program (→ section 5.6.1). Synchronization ensures that all injections are performed at the same phase of the pump cycle, enhancing the retention time precision with gradient applications.

In the **Commands** dialog box, in a program, or on the control panel for the autosampler (under **More Options**), you can set whether you want or do not want to use synchronization and you can select a different pump.

- If you do not want to use synchronization, set **SyncWithPump** to **Off** .
- **Pump Device** shows the name of the pump with which synchronization will be performed. If you want to use a different pump, type the name of the pump in the input field. (Use the name specified for the pump in the Server Configuration program.) Verify that **SyncWithPump** is set to **On**.

### 5.6.3 Turning On Sample Thermostatting

*Autosamplers with sample thermostatting option only*

Turn sample thermostatting on and off and set the temperature in Chromeleon or on the autosampler display.

#### To turn on sample thermostatting from Chromeleon

1. Open the **Commands** dialog box for the autosampler.
2. Select **Temperature**, and then select **Nominal** and enter the temperature.  
Entering a temperature sets **TempCtrl** to **On** if it is not yet on.

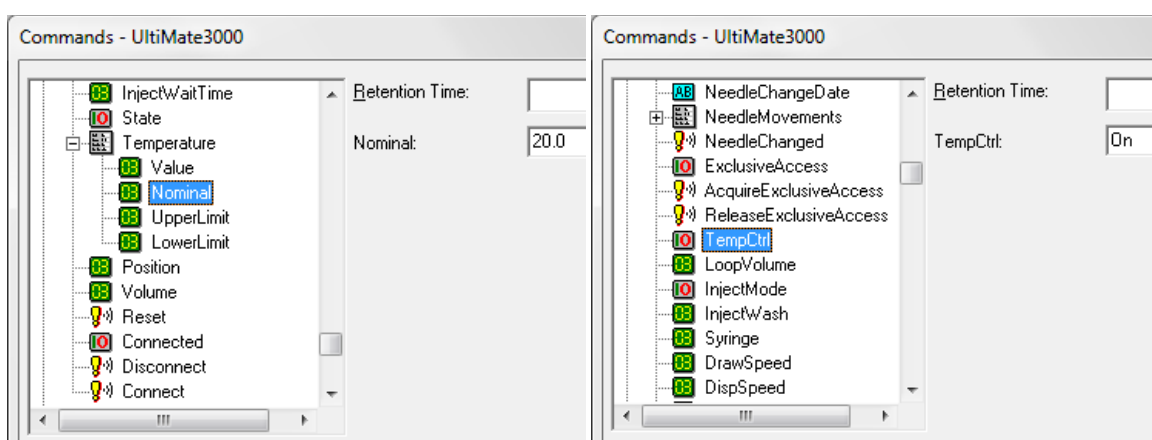


Fig. 34: Turning on sample thermostatting

If you do not want to use sample thermostatting for a certain application, set **TempCtrl** to **Off**.

If you want to use thermostatting later again, set **TempCtrl** to **On**. When you change the temperature setting under **Nominal**, Chromeleon sets **TempCtrl** automatically to **On** again.

#### To turn on sample thermostatting on the autosampler display

1. Select the **Control** menu.
2. Select **Nominal sample temperature** and enter the temperature.
3. To turn on sample thermostatting, select **SampleCooling** and **On**.

Set **SampleCooling** to **Off** if you want to work without sample thermostatting later again.

#### 5.6.4 Changing the Carousel Configuration

During initial installation of the autosampler in Chromeleon, the standard configuration of the carousel is specified on the **Segments / Pump Link** page in the Chromeleon **Server Configuration** program. If you later install different sample containers, you have to update the settings in Chromeleon accordingly:

- *If you want to update the standard configuration*  
Update the settings on the **Segments / Pump Link** page in the Chromeleon Server Configuration program (→ page 46).
- *If you do not want to change the standard configuration, update the settings in the Chromeleon Client program*

Select one of the following alternatives:

- ◆ Open the **Commands** dialog box, select **RedTray**, **GreenTray**, or **BlueTray**, and click the new sample containers on the input list.
- ◆ Open the control panel for the autosampler. Under **Red Section**, **Green Section**, or **Blue Section**, click the new sample containers on the **Tray Type** list.

If the settings in Chromeleon do not match the installed sample containers, the needle may be damaged.

#### 5.6.5 Setting the Injection Parameters and Starting the Injection

You can execute the inject command from Chromeleon either manually or as part of a program. The autosampler reports to Chromeleon when injection is complete.


The general injection parameters are preset in Chromeleon and optimized for water as solvent, for example, **DrawSpeed** (= speed of the syringe used for drawing the sample), **DispSpeed** (= speed of the syringe used for dispensing via the buffer loop), and **DrawDelay** (= time that the needle remains in the vial after drawing the sample). Check and change these parameters as required by your application.

**i** **Tip:** If the sample, eluent, and wash liquid have high gas content, decrease the **DrawSpeed** and prolong the **DrawDelay**.

##### To execute the inject command manually

**i** **Tip:** First, verify that the injection mode is set to **Normal**. You can check and change this setting if necessary in the **Commands** dialog box (click **Inject Mode**) or on the control panel for the autosampler (click **More Options** and see **Inject Mode** under **General / Injection**).

To enter the injection parameters and start injection, select one of the following alternatives:

- **Commands** dialog box  
Select **Inject**. Click **Position** and enter the sample position. Click **Volume** and enter the volume for the injection. To start the injection, click **Execute**.
- Control panel for the autosampler  
Under **Inject**, enter the sample position and volume for the injection. To start the injection, click **Inject**.
- **Control** menu or **Online** taskbar  
*The Control menu and the Online taskbar are available only when a control panel is open and connected to the timebase in which the autosampler is installed.*  
Select **Inject** on the **Control** menu or click the **Inject** icon  on the **Online** taskbar. Enter the sample position and injection volume in the dialog box. To start the injection, click **OK**.

#### **To include the Inject command in a program**

To perform an injection via a program, the program must include the following line  
0.000 Inject

indicating that the inject command is executed at the retention time of 0.000 minutes. When you create the program with the Program Wizard (→ page 75), the **Inject** command is included automatically.

Specify the sample position and volume for the injection in the sequence and start the program (→ page 76).



### 5.6.6 Detecting Liquid Leaks

Activate and deactivate leak detection in Chromeleon or on the autosampler display. Leak detection does *not* abort the running analysis.

#### To turn on leak detection in Chromeleon

1. Open the **Commands** dialog box for the autosampler (→ page 72).
2. Under **LeakSensorMode**, select **Enabled** or **Silent**.

**Enabled**—activates leak detection. When the leak sensor reports a leak

- ◆ the **Status** LED on the autosampler display changes to red.
- ◆ a message appears in Chromeleon and on the autosampler display.
- ◆ a beep sounds.

**Silent**—activates leak detection. When the leak sensor reports a leak

- ◆ the **Status** LED on the autosampler display changes to red.
- ◆ a message appears in Chromeleon and on the autosampler display (no beep sounds).

**Disabled** deactivates leak detection.

#### To turn on leak detection on the autosampler display

1. Show the function keys and select **Menu** (→ page 77).
2. Select the **Configuration** menu and select **Leak sensor mode** (→ page 83).
3. Select **Enabled**, **Silent**, or **Disabled**. (For details, see further up in this section.)

### 5.6.7 Adjusting the Screen Brightness or Contrast

You can adjust the screen brightness or screen contrast to your requirements from Chromeleon or on the autosampler display.

- In Chromeleon, open the **Commands** dialog box for the autosampler (→ page 72). Select **Brightness** and change the value for the screen brightness; select **Contrast** and change the value for the screen contrast as appropriate.
- On the autosampler menu, select the **Configuration** menu and then select **Display & soft keys** (→ page 83). Select **Brightness** and change the value for the screen brightness; select **Contrast** and change the value for the screen contrast as appropriate.

### 5.6.8 SmartStartup and SmartShutdown

The **SmartStartup** wizard (→ page 65) assists you in automating regular routine tasks. With SmartStartup, the different modules of the UltiMate 3000 system are turned on automatically and in a controlled manner. For the autosampler with sample thermostating option, for example, the carousel and all its components are heated or cooled to the selected temperature. In addition, SmartStartup can purge the pump of the HPLC system automatically, flush the column, and perform system equilibration. Important module parameters are monitored. When the modules operate within these limits, the sample sequence, which was set up before, can be started automatically. SmartStartup can be used at any time.

If you have to interrupt system operation, use the **SmartShutdown** wizard to create a program that sets the HPLC system into standby mode or automates system shutdown (→ page 100).

### 5.6.9 Recommendations for Operation

Perform the following actions at regular intervals, especially after longer periods of autosampler inactivity:

- Prime the syringe (→ page 60).
- Perform a wash cycle for the buffer loop.  
On the autosampler display, select the **Control** menu, and then select **Buffer loop wash**—*or*—in Chromeleon, perform the **WashBufferLoop** command. Use a wash volume that is at least twice the buffer loop volume. You may need to fill the syringe more than once.

## 5.7 Special Chromeleon Functions

This section provides a short overview of some special functions that Chromeleon supports for the autosampler.

To learn more about ...	See page ...
Predictive Performance	See further down
Autosampler diagnostics	92
Defining the needle height (Sample Height, Reagent Liquid Height)	93
Moving the tray before drawing the sample (Tray Shake)	95
Venting the vial (Puncturer Offset)	95
Operational Qualification and Performance Qualification	95
Automatic Tray Test	95
Automatic sample container detection	96
User-defined programs	97

These functions are available in the **Commands** dialog box (unless otherwise noted). In addition, some functions are available also on the control panel for the autosampler. For additional information about a function, see the *Chromeleon Help*.

### 5.7.1 Predictive Performance

Predictive Performance provides various functions for estimating the lifetime of consumables and monitoring and recording service and (re)qualification information.

#### Commands Dialog Box

Open the **Commands** dialog box for the autosampler and enter the limits for the predictive performance parameters. For a list of commands and parameters that are available for the autosampler, see the *Chromeleon Help*. To keep the predictive performance information up-to-date, perform the following commands:

After you have ...	Perform the following command ...
Replaced the needle seat	NeedleSeatChanged
Replaced the needle	NeedleChanged
Replaced the rotor seal	RotorSealChanged
Replaced the syringe	SyringeChanged
Serviced the autosampler (for example, annual maintenance)	ServiceDone
Performed instrument qualification	QualificationDone

These commands reset the counters and update the information when the action was performed.

## Control Panel

To see the predictive performance commands and parameters from the control panel for the autosampler, click **Wellness**, **Qualification**, and **Service**. On these sub-panels, you can enter the limits and reset the counters. In addition, wellness bars provide visual indicators of qualification and service periods (Chromeleon 6.80 and later). The color-coding of the wellness bars provides information about the status:

Color	Description
Green	OK.
Yellow	The value will soon reach the specified limit and/or the related component needs servicing or should be replaced soon.
Orange	(Only for monitoring Qualification properties) The value has reached the specified limit. However, a Grace Period has been specified during which the component may still be operated.
Red	The value has reached the specified limit or the specified grace period has expired. Replacement, servicing, or qualification of the component is overdue. The component can no longer be operated and it is not possible to start a batch.

In addition, when a limit has been reached, a message appears in the Chromeleon Audit Trail.

### 5.7.2 Autosampler Diagnostics

Chromeleon supports diagnostics functions for the autosampler. The diagnostic tests allow you to check the performance of certain autosampler components as well as the overall performance of the instrument. The Diagnostics Tool kit for the UltiMate 3000 autosamplers (part no. 6822.0030) includes all materials required for performing the tests.

1. On the **Control** menu, select **Diagnostics**. (The **Control** menu is visible only when a control panel is open.)
2. The **Diagnostics** dialog box lists the tests that are available for all devices in the current timebase. Select a test for the autosampler. For information about how to run the tests, see the *Chromeleon Help*.

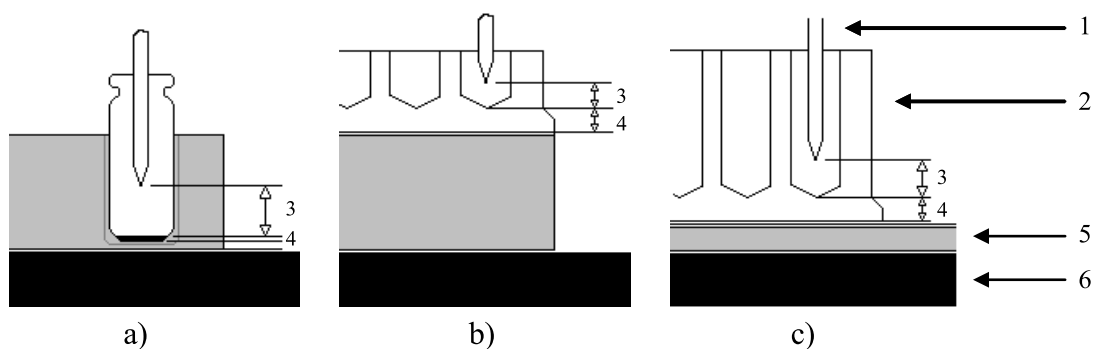
To check the ...	Run the ...
Autosampler and especially the fluidic connections for tightness To run this test, the autosampler must be connected with a pump of the UltiMate 3000 system.	Leak Test
Drives and sensors for correct functionality to ensure smooth operation	Drives and Sensors Test

If a test fails, check the Chromeleon Diagnostics Messages section for a short description of possible causes along with recommended courses of action (→ page 110).

### 5.7.3 Defining the Needle Height (SampleHeight, ReagentLiquidHeight)

The **SampleHeight** parameter specifies the distance (in mm) between the bottom of the sample container (well plate, deep well plate, or vial), as measured from the interior, and the tip of the needle. This value defines how deep the needle descends into the container for sampling.

The **ReagentLiquidHeight** parameter defines this value for 10 mL vials in the 5-position vial holder.



No.	Description
1	Needle
2	Sample container
3	Distance between the tip of the needle and the bottom of the sample container, as measured from interior (SampleHeight/ReagentLiquidHeight)
4	Offset value for the bottom height (SampleHeightOffset_XX)
5	Sample rack
6	Carousel

Fig. 35: Defining the needle height  
a) for a standard vial b) for a normal well plate c) for a deep well plate

With **SampleHeight** (or **ReagentLiquidHeight**) set to **0**, the needle reaches the bottom of the sample container. However, different sample container types may have different absolute bottom heights. Thus, the needle may unintentionally hit the bottom of the sample container when you switch from one sample container type to another. The needle may be damaged. The needle tip is fragile and can easily be deformed.

To allow you to use the same sample height setting for all supported sample container types, sample height offset values (**SampleHeightOffset\_XX**) are available for each sample container type (see tables on page 94). When the needle descends into a specific sample container, Chromeleon considers this offset, based on carousel configuration. With these default values, the needle does not touch the bottom of the sample container even if **SampleHeight** (**ReagentLiquidHeight**) is set to 0 mm.

When the autosampler is shipped, the following values are pre-set:

For Sample Container	SampleHeightOffset_XX [mm]
1.2 mL vials	SampleHeightOffset_72 = 2.0
2 mL vials	SampleHeightOffset_40 = 2.0
4 mL vials	SampleHeightOffset_22 = 2.0
10 mL vials (in the sample rack)	SampleHeightOffset_10 = 2.0
10 mL vials (in the 5-position vial holder)	SampleHeightOffset_T = 2.0
96 normal well plate (12 - 24 mm high)	SampleHeightOffset_96 = 4.0
384 normal well plate (12 - 24 mm high)	SampleHeightOffset_384 = 3.0
24 deep well plate (34 - 46 mm high)	SampleHeightOffset_24deep = 2.0
96 deep well plate (34 - 46 mm high)	SampleHeightOffset_96deep = 2.0
384 deep well plate (34 - 46 mm high)	SampleHeightOffset_384deep = 2.0

When using the following sample containers, you have to adapt the value (→ table):

For Sample Container	SampleHeightOffset_XX [mm]
0.3 mL micro dialysis vials	SampleHeightOffset_72 = 13.0
0.3 mL <i>cylindrical</i> vials	SampleHeightOffset_72 = 2.0
0.5 mL vials ( <i>Eppendorf</i> )	SampleHeightOffset_40 = 14.0
1.5 mL vials ( <i>Eppendorf</i> )	SampleHeightOffset_40 = 2.0
2 mL vials (used with adapter 6820.4092 in the 5-position vial holder)	SampleHeightOffset_T = 9.0
96 deep well plate (30 - 36 mm high)	SampleHeightOffset_96deep = 7.0
384 deep well plate (30 - 36 mm high)	SampleHeightOffset_384deep = 7.0
96 deep well plate (20 - 32 mm high)	SampleHeightOffset_96deep = 12.0
384 deep well plate (20 - 33 mm high)	SampleHeightOffset_384deep = 12.0
348 low well PCR plate (8 - 12 mm high)	SampleHeightOffset_384 = 8.0

**⚠ Important:** To avoid damage to the needle, do *not* set **SampleHeightOffset\_XX** to a value lower than indicated in the tables. This is especially important when you set **SampleHeight (ReagentLiquidHeight)** to a very small value or to **0**.

**⚠ Important:** Pour éviter d'endommager l'aiguille, ne réglez pas **SampleHeightOffset\_XX** sur une valeur inférieure à celle indiquée dans les tableaux. Ceci est particulièrement important lorsque vous avez choisi une valeur très petite ou **0** pour **SampleHeight** (ou **ReagentLiquidHeight**).

**i** **Tip:** If you want to sample only *once* from a container, select the **SampleHeight** value in such a way that the needle is lowered into the sample container only as deep as required; thus, further reducing sample carry-over.

#### 5.7.4 Moving the Tray before Drawing the Sample (Tray Shake)

To allow rehomogenization of the sample, especially after longer idle times, Chromeleon supports tray shake. To mix the analyte thoroughly before the sample is drawn, the tray is moved rapidly one or more times. Tray shake avoids changes in the peak area due to local changes in the concentration of the analyte in the sample container (for example, caused by condensation in the headspace).

The function is disabled by default (**AutoTrayShakeTimes** = 0). Enter a value to specify how often the tray is shaken before the sample is drawn.

#### 5.7.5 Venting the Vial

To enhance the reproducibility, set the **PunctureOffset** parameter.

The carousel moves by the specified value while the needle is in the septum, thus enlarging the hole in the septum and equalizing the pressure. For vials with unslitted septa and with large injection volumes, this is especially important.

#### 5.7.6 Operational Qualification and Performance Qualification

To check and document the performance of the HPLC system, perform Operational Qualification and Performance Qualification. All materials required for performing qualification and detailed instructions are available on request.

#### 5.7.7 Automatic Tray Test

The automatic tray test checks whether the sample container that is installed in the segment from which the next injection shall be performed matches the configuration settings. If it does not, the needle may be damaged. The test is performed once per segment whenever the first injection (after manual interference) is performed from the segment.

The function is enabled by default. If you do not want to use this function, set **EnableTrayTest** to **Disabled**. If the adapter (part no. 6820.2402) is installed on the vial pusher, you *have to* disable the automatic tray test.

### **5.7.8 Automatic Sample Container Detection**

The vial pusher (→ Fig. 3, page 23) is fitted with a sensor for automatic detection of vials, well plates, and deep well plates.

The sensor checks whether the vial pusher descends onto a vial or well plate. If no sample container is present at the specified position, a message appears on the autosampler display and in the Chromeleon Audit Trail.



## 5.7.9 User-Defined Programs

### 5.7.9.1 Creating a User-Defined Program

You can use the Program Wizard in Chromeleon also to create user-defined programs, for example, to specify the single steps for sample preparation.

1. Open the **Program Wizard** (→ page 75).
2. On the **Sampler Options** page, on the **Inject Mode** list, click **User Prog**.

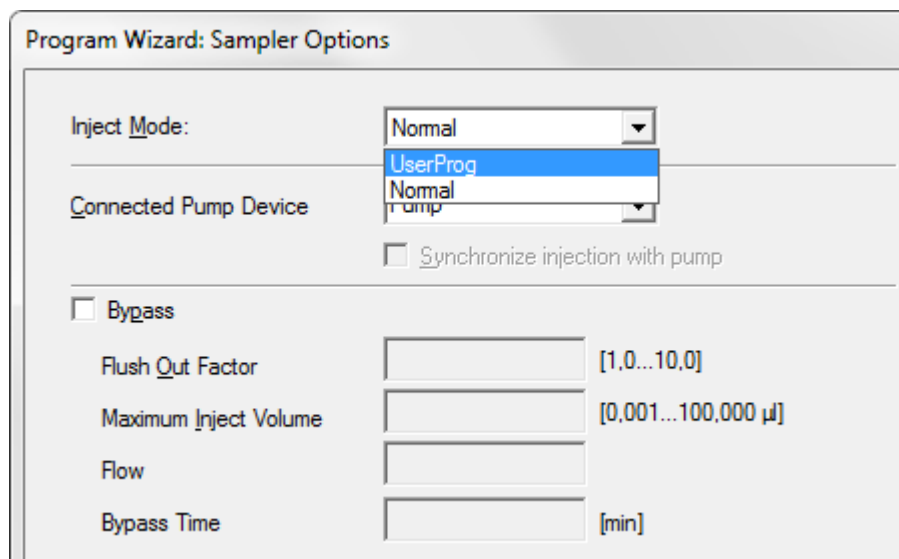


Fig. 36: User-defined program

3. On the next page of the wizard, specify the sample preparation steps.

The **Inject** command in the sample analysis program starts the user-defined program. The chromatographic run is on hold until the user-defined program sends the **UDPInjectMarker** command.

For more information about user-defined programs and for program examples, see the *Chromeleon Help*.

**i** **Tip:** The sample preparation commands (Udp commands) are available also in the **Commands** dialog box.

### **5.7.9.2 Specifying Relative Sample Positions**

In user-defined programs, you can enter sample positions relative to the position of another sample. For example, you can specify a relative sample position for the vial that you want to use for sample preparation (PrepVial).

The relative position can be in a different row of the sample rack, in a different segment of the carousel, or a certain number of vials away from the current vial.

For information about how to enter relative sample positions in a program, see the *Chromeleon Help*.

## 5.8 Shutting Down the Autosampler

Observe the following precautions before interrupting the operation or before shipping the autosampler:

- Rinse out any solvents if necessary. If a buffer is used as a part of the mobile phase, flush the system with several volumes of methanol/water (50:50) before it is shut down. This prevents salt buildup inside the unit.
- If you interrupt operation for more than one week, fill the autosampler with methanol or a similar alcohol, such as 2-propanol or ethanol. If the solvents in the autosampler are not miscible with water, use an appropriate intermediate solvent.
- To move or ship the autosampler, you *have to*
  - ◆ Flush the drainage. Turn on the membrane pump for a short time, by performing the **PurgePumpOn** command in Chromeleon.
  - ◆ Remove the movable parts of the carousel (sample racks, vials, well plates). If installed, remove the wash liquid reservoir.
  - ◆ Secure the needle arm and carousel cover with the foam insert (→ *Packing Instructions*).

**⚠ Important:** *This is a must!* To avoid damage to the needle and wash port, move the needle and needle arm into the correct position (needle arm on the right and needle out of the needle seat and wash port). Either press the **Standby** button on the front of the autosampler or perform the **Standby** command in Chromeleon. Then, turn off the autosampler and secure the needle arm.

**⚠ Important:** *C'est a doit!* Afin d'éviter tout dommage à l'aiguille et au puits de rinçage, prenez soin de parquer l'aiguille en position haute avant d'installer le bloc de mousse, en utilisant le bouton Stand-by du panneau de commande du passeur ou le command Standby dans Chromeleon.

- Ship the autosampler only in the original shipping container. Observe the packing instructions.

If the original shipping container is not available, you can order appropriate shipping containers and packing material from the Thermo Fisher Scientific sales organization for Dionex HPLC Products. The packing instructions are included in the "Installation and Qualification Documents for Chromatography Instruments" binder; they are available also on request.

Shipping the unit in any other packaging automatically voids the warranty.

From Chromeleon, you can set the autosampler and HPLC system into the standby mode or automate system shutdown (→ page 100).

## Standby Program

A standby program sets the HPLC system into standby mode. The main program steps are:

- At the end of the program, the program automatically reduces the flow.
- The program reduces temperature of all temperature-controlled modules in the system.

From the standby mode, you can reactivate the application very quickly.

## Shutdown Program

A shutdown program automates shutdown of the HPLC system. The main program steps are:

- At the end of the program, the program automatically reduces the flow.
- The program turns off certain system components and functions (for example, detector lamps, temperature control).

## To create a standby or shutdown program

Select one of the following alternatives:

- Select and perform the operating commands and parameters from the **Commands** dialog box.
- Create and run a program (→ page 75).
- Use the SmartShutdown Wizard to create and run the program (see further down).

## To create the program with the SmartShutdown wizard

1. To open the wizard, click **SmartShutdown** on the **Batch** menu.
2. Follow the instructions as they appear on each page of the wizard. For additional information about a page, click **Help**.
3. After you finish the wizard, Chromeleon
  - ◆ Creates the program and saves it in the timebase for which you create the program.
  - ◆ Opens the **Start Batch on** dialog box.

To run the program, select the program and click **Start**.

For more information about the SmartShutdown wizard, see the *Chromeleon Help*.

## 5.9 Routine and Preventive Maintenance

The autosampler is made of high-quality components and materials to minimize maintenance requirements. All surfaces are resistant to weak acids, alkali, and organic solvents. Nevertheless, immediately wipe up all liquids spilled onto the autosampler surface, using lint-free cloth or paper. If surfaces are exposed for longer periods, these liquids can cause damage.

To ensure optimum performance and maximum uptime of the autosampler, perform the maintenance procedures listed in the table at regular intervals. The exact maintenance schedule depends on a number of factors.

Frequency	What you should do ...
<b>Daily</b>	Before you start operating the autosampler, inspect the fluid lines for air bubbles. Degas the wash liquid (→ page 56).
	Check the fluid lines for signs of leakage.
	Check the fluid connections for signs of salt deposits.
	When using buffer solutions, flush the system thoroughly after use with a solvent that does not contain buffers or salts.
<b>Periodically</b>	Inspect the tubing for damage, such as cracks, nicks, cuts, or blockage.  Remove the sample racks. If necessary, remove also the 5-position vial holders. Inspect the carousel for deposits. Remove deposits by using a cloth or paper. This inspection is especially important for autosamplers with sample thermostating option because a clean carousel enhances the cooling performance.
	Check the drain holes on the injection valve (→ Fig. 80, page 148) for liquid droplets. For remedial actions, see page 148.
	Drain tubing is connected to the drain ports on the bottom right of the autosampler (→ page 60). Verify that the tubes are unclogged and routed below the drain ports. Empty the waste container as needed.
<b>Annually</b>	Inspect and replace the following components if necessary: <ul style="list-style-type: none"> <li>- Plumbing on the injection valve (→ page 32)</li> <li>- Plumbing on the syringe valve (→ page 59)</li> <li>- Needle (→ page 124)</li> <li>- Injection valve seals (→ page 147)</li> </ul>

Frequency	What you should do ...
<b>Annually</b> (Cont'd)	<i>Recommended:</i> Have authorized Service personnel perform preventive maintenance once a year.

**i** **Tip:** Chromeleon supports functions for estimating the lifetime of consumables and diagnostic tests to check the performance of certain autosampler components (→ pages 91 and 92).

## 6 Troubleshooting

### 6.1 Overview


The following features help you to identify and eliminate the source for problems that may occur during the operation of the autosampler or an UltiMate 3000 system:

#### Status LEDs

The status LEDs (light emitting diodes) on the front panel provide a quick visual check of the operational status of the autosampler. They indicate whether the autosampler is turned on, connected in Chromeleon, and operating properly (→ page 24).

#### Messages

If a fault or error is detected during the operation of the autosampler, a message appears on the autosampler display. Check the Messages on the Autosampler Display section for recommended courses of action (→ page 104). If the autosampler is operated from Chromeleon, a message is displayed also in the Chromeleon Audit Trail.

 **Tip:** For information about operating problems that might occur during the operation of an UltiMate 3000 system, see Operating Problems (→ page 112).

#### Diagnostics Tests

If the autosampler is operated from Chromeleon, diagnostic tests are available to check the performance of certain autosampler components (→ page 92). If a test fails, check the Chromeleon Diagnostics Messages section for a short description of possible causes along with recommended courses of action (→ page 110).

If you are unable to eliminate a problem following the instructions given here, contact Thermo Fisher Scientific Service for Dionex HPLC Products.

## 6.2 Messages on the Autosampler Display

When a fault or error occurs during the operation of the autosampler, the **Status** LED on the front panel changes to red. One or more messages appear on the autosampler display. The **Prev**, **Next**, and **Clear** keys appear on the navigation bar.

To ...	Select ...
Return to the previous message.	Prev
Proceed to the next message.	Next
Remove the message from the display.	Clear

These keys are active also when the autosampler is connected in Chromeleon.

When the autosampler is operated from Chromeleon

- The message is displayed also in the Chromeleon Audit Trail. Some messages in the table are identical for the different drives. In the Chromeleon Audit Trail, these messages start with the drive to which the message relates: Carousel, syringe drive, needle drive, or horizontal drive. Therefore, in the table, these messages are listed as: (Drive): message.
- To remove messages from the autosampler display, you can perform also the **ClearDisplayError** command in Chromeleon.

The table lists autosampler-related messages along with appropriate remedial actions. In addition to the messages in the table, other messages may appear. If you are unable to eliminate the problem, note the exact wording of the message. Contact Thermo Fisher Scientific Service for Dionex HPLC Products.

Message	Remedial Action
24V power failure.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.
(Drive): End point not reached.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.
(Drive): Error updating motor controller firmware.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.
(Drive): Home position not found.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.
(Drive): Home sensor malfunction.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.
(Drive): Needle sensor malfunction.	Turn the autosampler off and on again by pressing the power switch on the rear of the autosampler or perform a self test.